Redmine - Defect #40963

Redmine freezes when receiving certain requests.

2024-07-10 11:24 - Santiago Bellas Carballo

Statut:	New	**Début:**	
Priorité:	Normal	**Echéance:**	
Assigné à:		**% réalisé:**	0%
Catégorie:	Performance	**Temps estimé:**	0.00 heure
Version cible:			
Resolution:		**Affected version:**	5.1.3

Description

We have updated the redmine version.
We have moved from 4.0.5.stable to 5.1.3.stable.
The migration process has been:

1. Debian GNU/Linux 12 (bookworm)
2. Rails 6.1.7.8
3. Puma version: 6.4.2 (ruby 3.2.4-p170)
4. Download the new version
5. Replacement with previous files (config, files)
6. Database deployment in mysql 5.7
7. Change of parameter "transaction_isolation="READ-COMMITTED" in DB.
8. Downloading updated versions of the plugins
9. Download updated version of theme
10. Execution of update processes:

```
bundle exec rake db:migrate RAILS_ENV=production
bundle exec rake redmine:plugins:migrate RAILS_ENV=production
```

After this, the installation seems to work correctly but there are times when some requests freeze.
I have identified a request that always gets stuck.
When I access the "time spent" section of a specific task (it has many imputed hours > 8000) the response takes about 5s.
Two "puma" processes arise, occupying 100% of the CPU and end up responding correctly but after that 5s delay.