# Redmine - Patch #10178

# Allow silent user account creation for issues submitted by email

2012-02-08 17:04 - Michal Slazak

Status:	Closed	Start date:	Start date:			
Priority:	Normal	Due date:	Due date:			
Assignee:		% Done:	0%			
Category:	Email receiving	Estimated time:	0.00 hour			
Target version:						
Description						

### Description

We are using Redmine to create issues submitted by email. We wish to provide users with updates on the issues they have created, however we don't want to grant them access to Redmine. That's why we want to create user accounts silently without sending account information back - similarly to what unchecking "Send account information to the user" checkbox in account creation page does (screenshot attached).

We have created a new option for 'unknown\_user' setting in email.rake task - 'create\_silent' - and added handling of that option in mail\_handler.rb.

It would be great if this could be included in Redmine trunk.

Patch file is attached.

Related issues:		
Related to Redmine - Patch #11500: Addunknown-user=register to create inac	New	
Related to Redmine - Feature #11498: Addno-account-notice option for the m	Closed	
Related to Redmine - Feature #8497: Email response/updates to external client	New	2011-06-02

#### History

#### #1 - 2012-02-08 23:50 - Terence Mill

+1 very useful!

#### #2 - 2013-02-26 03:38 - Arnis Juraga

This works great for me!!!

+1

### #3 - 2013-03-03 09:43 - Jean-Philippe Lang

- Status changed from New to Closed

I'm closing it in favour of  $\frac{#11498}{2}$  which is added for 2.3.0.

#### Files

send_account_information_checkbox.jpg	17.6 KB	2012-02-08	Michal Slazak
silent_account_creation_from_email.patch	1.75 KB	2012-02-08	Michal Slazak