

Redmine - Defect #10201

MailHandler ignores line feeds when handling html-only emails

2012-02-10 17:37 - Elie Delorme

Status: Closed	Start date:
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category: Email receiving	Estimated time: 0.00 hour
Target version:	Affected version:
Resolution: Fixed	

Description

Since all html tags are strips on html-only emails, they almost never work. I would suggest using Loofah to convert html content to plain text.

Patch (works on my installation):

```
if plain_text_part.nil?  
  # no text/plain part found, assuming html-only email  
  # use loofah to extract text  
  @plain_text_body = Loofah::HTML::Document.parse(@email.body.to_s).to_text  
else
```

Related issues:

Related to Redmine - Feature #16962: Better handle html-only emails **Closed**

History

#1 - 2012-02-10 18:13 - Etienne Massip

- Category set to Email receiving

<https://github.com/flavorjones/loofah>

#2 - 2019-02-09 08:12 - Go MAEDA

- Related to Feature #16962: Better handle html-only emails added

#3 - 2019-02-09 08:14 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Fixed

Redmine 3.1 and later use Loofah to parse HTML emails.