# Redmine - Defect #10575

# Uploading of attachments which filename contains non-ASCII chars fails with Ruby 1.9

2012-03-30 17:05 - Etienne Massip

Status:ClosedStart date:Priority:NormalDue date:

Assignee: % Done: 0%

Category: Ruby support Estimated time: 0.00 hour

Target version: 1.4.0

Resolution: Fixed Affected version:

### **Description**

Hi,

Not sure why but I have an Internal error when uploading a document which filename contains a "é" to an issue I'm watching.

Processing IssuesController#update (for 10.132.21.139 at 2012-03-30 09:21:24) [PUT]

It can be reproduced with a simple é.txt file.

Running 1.9p125 and mongrel with no patch as script/server.

Log is as follow:

```
Parameters: {"_method"=>"put", "authenticity_token"=>"X3zSAzHsi/w6jcN6XPtTUO6dSRyEYZ0h04nB1weQICk
=", "issue"=>{"is_private"=>"0", "project_id"=>"26", "tracker_id"=>"1", "subject"=>"Test", "descri
ption"=>"", "status_id"=>"1", "priority_id"=>"4", "assigned_to_id"=>"", "category_id"=>"", "fixed_
version_id"=>"", "parent_issue_id"=>"", "start_date"=>"", "due_date"=>"", "estimated_hours"=>"", "
done_ratio"=>"0", "custom_field_values"=>{"6"=>""}, "lock_version"=>"2"}, "time_entry"=>{"hours"=>
"", "activity_id"=>"", "comments"=>""}, "notes"=>"", "attachments"=>{"1"=>{"file"=>#<File:C:/DOCUM
 \texttt{E} \sim 1/\texttt{A} 19 \texttt{E} 12 \sim 1/\texttt{LOCALS} \sim 1/\texttt{Temp} / 1/\texttt{RackMultipart} 20 12 0 33 0 - 8168 - 1plxsd>, "description" => ""} \}, "last_journal temporal tem
l_id"=>"1764", "commit"=>"Soumettre", "controller"=>"issues", "action"=>"update", "id"=>"804"}
Saving attachment 'D:/redmine/files/120330092124_814a32383afcebc0007413871a7a145e.txt' (3 bytes)
ActionView::TemplateError (incompatible character encodings: UTF-8 and ASCII-8BIT) on line #4 of a
pp/views/mailer/issue_edit.text.erb:
1: <%= l(:text_issue_updated, :id => "##{@issue.id <http://issue.id>}", :author => @journal.user)
응>
2:
3: <% details_to_strings(@journal.details, true).each do |string| -%>
4: <%= string %>
5: <% end -%>
6:
7: <%= @journal.notes if @journal.notes? %>
      app/views/mailer/issue_edit.text.erb:4:in `concat'
      app/views/mailer/issue_edit.text.erb:4:in `block in _run_erb_app47views47mailer47issue_edit46te
xt46erb'
       app/views/mailer/issue_edit.text.erb:3:in `each'
       app/views/mailer/issue_edit.text.erb:3
       app/models/mailer.rb:442:in `render_multipart'
       app/models/mailer.rb:78:in `issue_edit'
       app/models/journal_observer.rb:26:in `after_create'
```

Encoding configuration is: UTF-8, ISO 8859-15, CP1252

References to potentially related issues reported by Toshi:

- http://www.redmine.org/issues/4050#note-19
- https://www.chiliproject.org/issues/856

etc.

2025-07-06

C:/Ruby193/lib/ruby/1.9.1/observer.rb:195:in `block in notify\_observers'

# Related issues:

Related to Redmine - Feature #4050: Ruby 1.9 support

Closed

2009-10-18

#### **Associated revisions**

# Revision 9334 - 2012-04-06 11:31 - Jean-Philippe Lang

Uploading of attachments which filename contains non-ASCII chars fails with Ruby 1.9 on issue update (#10575).

#### **History**

#### #1 - 2012-03-31 15:52 - Etienne Massip

Seems to be ok with ruby 1.9.3p0 on webrick??

### #2 - 2012-03-31 18:20 - Jun NAITOH

I reproduced with a simple é.txt file on trunk.

- 1. Create New Issue.
- 2. Update Issue with é.txt file attachment.
- CentOS 6.0(x86)
- Ruby 1.9.2-p290 and Ruby 1.9.3-p125
- passenger (3.0.8)
- Apache 2.2.15

Encoding configuration is: "" (no setting)

I think this is Issue's "Update" only problem.

#### #3 - 2012-04-02 21:27 - Ivan Cenov

I did not reproduce with Ruby 1.8.7.

# #4 - 2012-04-06 11:31 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Fixed

I was able to reproduce with webrick + ruby 1.9.3 when updating an issue. It's fixed in  $\underline{r9334}$ .

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