

## Redmine - Defect #10608

### 1.3.2: An error occurred while sending mail (getaddrinfo: Name or service not known)

2012-04-05 18:53 - Iñaki Baz Castillo

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	1.3.2
<b>Resolution:</b>	Invalid		

**Description**

This seems to be a very classic error that **never** occurred to me in previous versions of Redmine.

- Redmine 1.3.2.
- configuration.yml:

```
production:
  email_delivery:
    delivery_method: :sendmail
```

Same configuration (but using email.yml instead) works in other Redmine installations in the same server (but previous versions).

When sending a testing mail I get:

An error occurred while sending mail (getaddrinfo: Name or service not known)

Honestly I don't know what more to check, all is correct IMHO. Any tip please?

## History

### #1 - 2012-04-07 13:08 - Iñaki Baz Castillo

- Status changed from New to Resolved

Ok, fixed. The "problem" was the content of the configuration.yml copied from configuration.yml.example:

At the top it contains:

```
production:
  email_delivery:
    delivery_method: :sendmail
```

But at the bottom it overrides such "production" key:

```
# specific configuration options for production environment
# that overrides the default ones
production:
```

And since such a "production" key contains no value, "default" settings ("smtp.example.net") are taken, so fail.

Once such a line is commented the problem goes away.

NOTE: I suggest making more clear the configuration.yml file to avoid this problem.

### #2 - 2013-05-08 12:21 - Toshi MARUYAMA

- Status changed from Resolved to Closed

- Resolution set to Invalid

Iñaki Baz Castillo wrote:

NOTE: I suggest making more clear the configuration.yml file to avoid this problem.

Description or patch is welcome.