# Redmine - Defect #10711

## User cannot change account details with "Login has already been taken" error

2012-04-19 10:18 - Anonymous

| | | | |
|---|---|---|---|
| **Status:** | Closed | **Start date:** | |
| **Priority:** | Normal | **Due date:** | |
| **Assignee:** | Jean-Philippe Lang | **% Done:** | 0% |
| **Category:** | Accounts / authentication | **Estimated time:** | 0.00 hour |
| **Target version:** | 1.4.1 | | |
| **Resolution:** | Fixed | **Affected version:** | 1.3.1 |

**Description**

One of our users cannot change anything in his account:

Even the administrator cannot make any changes.

After saving without any changes the message:

```
Login has already been taken
```

Other user don´t have this issue.

Please help

```
Ruby Version 1.8.7
```

```
Rails Version 3.2.1
```

```
DB Version MySQL 5.1.61
```

Regards
Stefan

## Associated revisions

**Revision 9449 - 2012-04-19 10:42 - Jean-Philippe Lang**

Fixed that users with different case logins cannot update their accounts (#10711).

## History

**#1 - 2012-04-19 10:42 - Jean-Philippe Lang**

*- Subject changed from User cannot change account details to User cannot change account details with "Login has already been taken" error*

*- Category set to Accounts / authentication*

*- Status changed from New to Resolved*

*- Assignee set to Jean-Philippe Lang*

*- Target version set to 1.4.1*

*- Resolution set to Fixed*

Fixed in [r9449](#).

**#2 - 2012-04-20 08:14 - Jean-Philippe Lang**

*- Status changed from Resolved to Closed*

Merged in [r9454](#).