

Redmine - Feature #1112

Send notifications when issues come due

2008-04-25 22:28 - Carl Nygard

Status:	Closed	Start date:	2008-04-25
Priority:	Normal	Due date:	
Assignee:	Jean-Philippe Lang	% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:	0.8		
Resolution:	Fixed		

Description

This script is a standalone script meant to be run periodically (i.e. once daily) via crontab. It can be given optional parameters for filtering by projects and/or by tracker, and can look ahead for due dates a configurable number of days (default=3).

Usage

```
Usage: [--help] [--debug] [--project <projectName>] [--tracker <trackerName>] [--days <daysInFuture>]
--help  show this help
--debug show extra debug information
--project  name of project to process
--tracker  name of tracker for filtering issues
--days    how many days in the future to whine about
```

Known issues

For some reason, the script does not grab the config.action_mailer.delivery_method from the ../config/environment.rb properly (all other parameters seem to be ok), so the script checks the value and resets it to :smtp programatically. If someone has a fix, please help.

References

Originally mentioned on [this](#) forum thread.

Related issues:		
Related to Redmine - Feature #1694: eMail reminder on ticket overdue	New	2008-07-28
Related to Redmine - Feature #551: Reminder	Closed	

History

#1 - 2008-04-28 20:06 - Carl Nygard

- File redmine-whinemail.patch added

Forgot to add the patch that supplies the issue_due function required by the whinemail.rb script

#2 - 2008-04-30 22:49 - Carl Nygard

- File issue_due.text.html.rhtml added

- File issue_due.text.plain.rhtml added

And the templates that generate the email message

#3 - 2008-05-25 19:35 - Jean-Philippe Lang

It can be usefull indeed.
I've added a similar functionality in [r1459](#), with a few differences:

- only assignees are notified
- each user receive a single mail with the list of the issues that are assigned to him and due in the next days
- the script is written as a rake task

Days, project and tracker options are available.
More info by running:

```
rake -D redmine:send_reminders
```

Carl, let me know what think.

#4 - 2008-11-11 10:38 - Jean-Philippe Lang

- *Status changed from New to Closed*
- *Resolution set to Fixed*

Files

whinemail.rb	3.19 KB	2008-04-25	Carl Nygard
redmine-whinemail.patch	870 Bytes	2008-04-28	Carl Nygard
issue_due.text.html.rhtml	175 Bytes	2008-04-30	Carl Nygard
issue_due.text.plain.rhtml	210 Bytes	2008-04-30	Carl Nygard