Redmine - Feature #1183

add new tickets in the name of …

2008-05-06 14:57 - Marco Tralles

Status:	New	**Start date:**	2008-05-06
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Issues	**Estimated time:**	0.00 hour
Target version:			
Resolution:			

Description
I sometimes get E-Mails with bug-repors from customers wich i like to add to redmine „in the name of" my customer. i think it would be helpfull to allow all admin-accounts to have a drop-down-box to add new tickets (faked) as other users …

Related issues:		
Related to Redmine - Feature #1133: Email to individuals not registered in Re...	**New**	**2008-04-28**

History

#1 - 2009-07-03 21:12 - david austin

i agree with the need for this..
we have the same requirement
david

#2 - 2012-01-11 09:57 - Chrysovalanto Kousetti

+1 we need this as well

Thanks!

#3 - 2015-05-13 21:11 - mc0e .

+1 from me too.

Clients commonly make requests in email or chat sessions, or submit a ticket which should really be multiple tickets. I'd often like to be able to set up the required tickets rather than having to ask them to do it.