

Redmine - Defect #12076

Can't edit update of an issue

2012-10-11 14:53 - Johannes Pfeifer

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	2.1.2
Resolution:	Cant reproduce		

Description

After updating an issue (e.g. commenting on an issue) the update itself can't be edited. A short window "Loading" is popping up, but nothing else is happening.

The link url of the edit button is:

```
http://<server>issues/<issue_number>#
```

Here are my environment facts:

```
$ mysql --version
mysql Ver 14.12 Distrib 5.0.51a, for debian-linux-gnu (x86_64) using readline 5.2

$ RAILS_ENV=production rake about
About your application's environment
Ruby version      1.8.7 (x86_64-linux)
RubyGems version  1.7.2
Rack version      1.4
Rails version     3.2.8
Active Record version  3.2.8
Action Pack version  3.2.8
Active Resource version 3.2.8
Action Mailer version 3.2.8
Active Support version 3.2.8
Middleware        Rack::Cache, ActionDispatch::Static, Rack::Lock,
#<ActiveSupport::Cache::Strategy::LocalCache::Middleware:0x2b43ca30fd98>, Rack::Runtime, Rack::MethodOverride,
ActionDispatch::RequestId, Rails::Rack::Logger, ActionDispatch::ShowExceptions, ActionDispatch::DebugExceptions,
ActionDispatch::Remotelp, ActionDispatch::Callbacks, ActiveRecord::ConnectionAdapters::ConnectionManagement,
ActiveRecord::QueryCache, ActionDispatch::Cookies, ActionDispatch::Session::CookieStore, ActionDispatch::Flash,
ActionDispatch::ParamsParser, ActionDispatch::Head, Rack::ConditionalGet, Rack::ETag,
ActionDispatch::BestStandardsSupport, OpenIdAuthentication
Application root  /var/www/redmine/redmine-2.1.2
Environment      production
Database adapter  mysql2
Database schema version 20120731164049
```

Related issues:

Duplicates Redmine - Defect # 11005: Error with the PDF export function

New

History

#1 - 2012-10-11 14:56 - Johannes Pfeifer

And here is my redmine version:

2.1.2.stable

#2 - 2012-10-11 17:29 - Etienne Massip

Could you try to clean your browser cache and try again?

What can you find in your production.log file?

Do you have plugins installed?

#3 - 2012-10-12 09:28 - Jean-Philippe Lang

- Resolution set to Cant reproduce

#4 - 2012-10-12 11:33 - Johannes Pfeifer

| *Could you try to clean your browser cache and try again?*

I tried clearing the browsers cache, didn't work. Tried this issue both in firefox and chrome. Neither one worked.

| *Do you have plugins installed?*

I have no plugins installed.

| *What can you find in your production.log file?*

Here is my production.log file:

```
Started GET "/journals/edit/1038.js" for <ip> at Fri Oct 12 11:30:19 +0200 2012
```

```
NoMethodError (undefined method `to_ary' for #<Mime::Type:0x2b9d62218240>):  
  actionpack (3.2.8) lib/action_dispatch/http/mime_type.rb:270:in `method_missing'  
  actionpack (3.2.8) lib/action_dispatch/http/mime_negotiation.rb:55:in `Array'  
  actionpack (3.2.8) lib/action_dispatch/http/mime_negotiation.rb:55:in `formats'  
  actionpack (3.2.8) lib/action_dispatch/http/mime_negotiation.rb:49:in `format'  
  actionpack (3.2.8) lib/action_controller/metal/instrumentation.rb:22:in `process_action'  
  actionpack (3.2.8) lib/action_controller/metal/params_wrapper.rb:207:in `process_action'  
  activerecord (3.2.8) lib/active_record/railties/controller_runtime.rb:18:in `process_action'  
  actionpack (3.2.8) lib/abstract_controller/base.rb:121:in `process'  
  actionpack (3.2.8) lib/abstract_controller/rendering.rb:45:in `process'  
  actionpack (3.2.8) lib/action_controller/metal.rb:203:in `dispatch'
```

actionpack (3.2.8) lib/action_controller/metal/rack_delegation.rb:14:in `dispatch'
actionpack (3.2.8) lib/action_controller/metal.rb:246:in `action'
actionpack (3.2.8) lib/action_dispatch/routing/route_set.rb:73:in `call'
actionpack (3.2.8) lib/action_dispatch/routing/route_set.rb:73:in `dispatch'
actionpack (3.2.8) lib/action_dispatch/routing/route_set.rb:36:in `call'
journey (1.0.4) lib/journey/router.rb:68:in `call'
journey (1.0.4) lib/journey/router.rb:56:in `each'
journey (1.0.4) lib/journey/router.rb:56:in `call'
actionpack (3.2.8) lib/action_dispatch/routing/route_set.rb:600:in `call'
rack-openid (1.3.1) lib/rack/openid.rb:98:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/best_standards_support.rb:17:in `call'
rack (1.4.1) lib/rack/etag.rb:23:in `call'
rack (1.4.1) lib/rack/conditionalget.rb:25:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/head.rb:14:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/params_parser.rb:21:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/flash.rb:242:in `call'
rack (1.4.1) lib/rack/session/abstract/id.rb:205:in `context'
rack (1.4.1) lib/rack/session/abstract/id.rb:200:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/cookies.rb:339:in `call'
activerecord (3.2.8) lib/active_record/query_cache.rb:64:in `call'
activerecord (3.2.8) lib/active_record/connection_adapters/abstract/connection_pool.rb:473:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/callbacks.rb:28:in `call'
activesupport (3.2.8) lib/active_support/callbacks.rb:405:in `_run__397314981__call__4__callbacks'
activesupport (3.2.8) lib/active_support/callbacks.rb:405:in `send'
activesupport (3.2.8) lib/active_support/callbacks.rb:405:in `__run_callback'
activesupport (3.2.8) lib/active_support/callbacks.rb:385:in `_run_call_callbacks'
activesupport (3.2.8) lib/active_support/callbacks.rb:81:in `send'
activesupport (3.2.8) lib/active_support/callbacks.rb:81:in `run_callbacks'
actionpack (3.2.8) lib/action_dispatch/middleware/callbacks.rb:27:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/remote_ip.rb:31:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/debug_exceptions.rb:16:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/show_exceptions.rb:56:in `call'
railties (3.2.8) lib/rails/rack/logger.rb:26:in `call_app'
railties (3.2.8) lib/rails/rack/logger.rb:16:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/request_id.rb:22:in `call'
rack (1.4.1) lib/rack/methodoverride.rb:21:in `call'
rack (1.4.1) lib/rack/runtime.rb:17:in `call'
activesupport (3.2.8) lib/active_support/cache/strategy/local_cache.rb:72:in `call'
rack (1.4.1) lib/rack/lock.rb:15:in `call'
actionpack (3.2.8) lib/action_dispatch/middleware/static.rb:62:in `call'
rack-cache (1.2) lib/rack/cache/context.rb:136:in `forward'
rack-cache (1.2) lib/rack/cache/context.rb:245:in `fetch'
rack-cache (1.2) lib/rack/cache/context.rb:185:in `lookup'
rack-cache (1.2) lib/rack/cache/context.rb:66:in `call!'
rack-cache (1.2) lib/rack/cache/context.rb:51:in `call'
railties (3.2.8) lib/rails/engine.rb:479:in `call'
railties (3.2.8) lib/rails/application.rb:223:in `call'
rack (1.4.1) lib/rack/content_length.rb:14:in `call'
rack (1.4.1) lib/rack/handler/webrick.rb:59:in `service'
/usr/local/lib/ruby/1.8/webrick/httpserver.rb:104:in `service'
/usr/local/lib/ruby/1.8/webrick/httpserver.rb:65:in `run'
/usr/local/lib/ruby/1.8/webrick/server.rb:173:in `start_thread'
/usr/local/lib/ruby/1.8/webrick/server.rb:162:in `start'

```
/usr/local/lib/ruby/1.8/webrick/server.rb:162:in `start_thread'  
/usr/local/lib/ruby/1.8/webrick/server.rb:95:in `start'  
/usr/local/lib/ruby/1.8/webrick/server.rb:92:in `each'  
/usr/local/lib/ruby/1.8/webrick/server.rb:92:in `start'  
/usr/local/lib/ruby/1.8/webrick/server.rb:23:in `start'  
/usr/local/lib/ruby/1.8/webrick/server.rb:82:in `start'  
rack (1.4.1) lib/rack/handler/webrick.rb:13:in `run'  
rack (1.4.1) lib/rack/server.rb:265:in `start'  
railties (3.2.8) lib/rails/commands/server.rb:70:in `start'  
railties (3.2.8) lib/rails/commands.rb:55  
railties (3.2.8) lib/rails/commands.rb:50:in `tap'  
railties (3.2.8) lib/rails/commands.rb:50  
script/rails:6:in `require'  
script/rails:6
```

#5 - 2012-10-12 12:13 - Jean-Philippe Lang

Same error as #11005.

#6 - 2012-10-12 14:59 - Johannes Pfeifer

- Status changed from New to Resolved

Issue solved by #11005.

Thanks to Jean-Philippe Lang.

Edit this file

```
actionpack (3.2.6) lib/action_dispatch/http/mime_negotiation.rb
```

change from

```
Array(Mime[parameters[:format]])
```

to

```
Array.wrap(Mime[parameters[:format]])
```

#7 - 2012-10-12 15:35 - Jean-Philippe Lang

- Status changed from Resolved to Closed

OK, thanks for the feedback. I'm closing it since it's more a rails/rack issue.

#8 - 2013-01-25 13:20 - Pavel Potcheptsov

I have the same issue:

<http://www.redmine.org/boards/2/topics/35751?r=35759#message-35759>

but patching above mime_negotiation.rb file didn't help.

Also I don't see any error in production.log

Link to the "Edit" button looks like above:

`http://<server>issues/<issue_number>#`

and after click Edit I see in debugger:

```
[14:13:38.908] GET https://<server>/journals/edit/41360.js [HTTP/1.1 404 Not Found 64ms]
```

#9 - 2014-09-01 13:56 - dj jones

Often it is nginx/apache config that is caching all .js files - which breaks Redmine as it (weirdly) does use some .js files for user content.

If you do have an nginx/apache config that sets long expires on .js files: then see in Issue #13564 - Etienne suggests a config he says works.