Redmine - Defect #12115

Sending Email redmine 2.1.2

2012-10-16 21:48 - Vanderson Vauruk

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	100%
Category:	Email notifications		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	2.1.2

Description
I'm not sending email by redmine when I create a task or create a new user using version 2.x release, tested version 1.4.4 and it usually sends email but the current version and a previous not working, I checked the settings several times and did not work, my mail server in this field of business and internal ips not need authentication it allows anonymous authentication, I am waiting for a reply thanks.

Related issues:	
Related to Redmine - Defect #11376: Asynchronous email notifications aren't sent	**Closed**

History

#1 - 2012-10-16 21:59 - Vanderson Vauruk

- Assignee deleted (Jean-Philippe Lang)

#2 - 2012-10-16 22:47 - Etienne Massip

If your mail settings where set on :async_smtp or :async_sendmail, please rename your smtp_settings section name to async_smtp_settings or sendmail_settings to async_sendmail_settings (see [#11376#note-10](#)).

Else, have a look to your production.log contents.

#3 - 2012-10-17 01:08 - Vanderson Vauruk

Good Night, After change smtp_settings to async_smtp_settings, i don't receive any email from Redmine, no work yet.
...??

Log before save user,

```
>"asc", "warn_on_leaving_unsaved"=>"1"}, "send_information"=>"1", "commit"=>"Salvar", "id"=>"3"}
  Current user: vauruk (id=3)
  Rendered mailer/account_information.text.erb within layouts/mailer (1.0ms)
  Rendered mailer/account_information.html.erb within layouts/mailer (0.0ms)
Redirected to http://localhost:3000/users/3/edit
Completed 302 Found in 440ms (ActiveRecord: 15.0ms)
```

configuration.yml this:
I tried so

production:
email_delivery:
delivery_method: :smtp
smtp_settings:
address: host_email
port: 25
domain: company
authentication: :none

default:
email_delivery:
delivery_method: :async_smtp
async_smtp_settings:
address: host_email
port: 25
domain: mycompany
authentication: :login

#4 - 2012-10-18 17:51 - shikari shambu

Not sure if this helps. I upgraded from 1.1.1 to 2.1.2 and email notifications stopped... until I went to settings and did a test message. From there on it seem to work fine. Maybe it was just coincidence.

#5 - 2012-10-19 13:18 - Vanderson Vauruk

- Status changed from New to Resolved

- % Done changed from 0 to 100

Thanks for help, here my problem is certificate in the email server, will i need name use in the host inside certificate digital, exemple:

default:
email_delivery:
delivery_method: :smtp
smtp_settings:
enable_starttls_auto: true
address: sf2001.dominio.local(name inside certificate)
port: 25
domain: dominio
authentication: :login

#6 - 2012-10-19 16:19 - Etienne Massip

- Status changed from Resolved to Closed

- Resolution set to Invalid