Redmine - Defect #12161

Cyclic recursion redirects

2012-10-19 09:23 - Aleksei Motsik

Priority: Normal Due date: Assignee: % Done: 0% Category: Estimated time: 0.00 hour Target version: Target version: Target version: Target version: Cant reproduce Affected version: Description Hello Affected version: Cant load a page of redmine, because of "Cyclic recursion redirects". Here is a LOG of attempt right after server start^ Started GET "/projects/igp" for 192.168.5.2 at Thu Oct 18 17:19:07 +0300 2012 Processing by ProjectsOntroller#show as HTML Parameters: (*id=~*igp") Current user: anonymous Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2P192.168.5.12%3A3000%2Fprojects%2Figp" for 192.168.5.2 at Thu Oct 18 17:19:07 +0300 2012 Processing by AccountController#login as HTML Parameters: (*back_url=====*TME Protected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2P192.168.5.12%3A3000%2Fprojects%2Figp" for 192.168.5.2 at Thu Oct 18 17:19:08 +0300 2012 Processing by AccountController#login as HTML Parameters: (*back_url====*TME Protected to http://192.168.5.12:3000/login?back_url==http%3A%2F%2P192.168.5.12%3A3000%2Flogin%3Fb ack_url%3Dhttp%253A3202F%22F192.168.5.12:3000/login?back_url==http%3A%2F%2P192.168.5.12%3A3000%2Flogin%3Fb ack_url%3Dhttp%253A3020%2Fprojects%2Frigp" for 192.168.5.12%3A3000%2FProjects%25Figp Filter chain halted as :check_if_login_reguired rendered or redirected Completed 302 Found in 6ms (ActiveRecord: 1.0ms) Started GET */login?back_url==http%3A%2F%2P192.168.5.12%3A3000%2Flogin%3Fb ack_url%3Dhttp%253A3020%2F%25P192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%25%2F392 Filter chain halted as :check_if_login_reguired rendered or redirected Completed 302 Found in 6ms (ActiveRecord: 1.0ms) Started GET */login?back_url==http%3A%2F%2P192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252F8722F192.168.5.12%3A3000%2F2F392 Started GET */login?back_url==http%3A%2F%2P192.168.5.12%3A3000%2F10gin%3Fback_url%3Dhttp%253A%252F87232F192.168.5.12%3A3000%25F9732 Started GET */login?back_url==http%3A%2F%2P192.168.5.12%3A3000%2F10gin%3Fback	Status:	New	Start date:		
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<pre>Started GET "/projects/igp" for 192.168.5.2 at Thu Oct 18 17:19:07 +0300 2012 Processing by ProjectsController#show as HTML Parameters: ("id"=>"igp") Current user: anonymous Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Fprojects% 2Figp Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 212ms (ActiveRecord: 12.8ms) Started GET "/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Fprojects%2Figp" for 192.168.5.2 at Thu Oct 18 17:19:08 +0300 2012 Processing by AccountController#login as HTML Parameters: ("back_url="whttp://192.168.5.12:3000/projects/igp") Current user: anonymous Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fb ack_url%3Dhttp%253A%252F192.168.5.12%3A3000%252projects%25Figp Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 6ms (ActiveRecord: 1.0ms) Started GET "/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252F% 252F192.168.5.12%33000%252Fprojects%25Figp" for 192.168.5.2 at Thu Oct 18 17:19:08 +0300 2012 Processing by AccountController#login as HTML Parameters: ("back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252F% 252F192.168.5.12%333000%25Fprojects%25Figp" for 192.168.5.2 at Thu Oct 18 17:19:08 +0300 2012 Processing by AccountController#login as HTML Parameters: ("back_url=>"http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252F% 252F192.168.5.12%3A3000%252Fprojects%252Figp" Current user: anonymous Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252F% 252F192.168.5.12%3A3000%252Fprojects%252F192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252F%2 252F192.168.5.12%3A3000%252F192.168.5.12%3A3000%2F192.168.5.12%3A3000%2F192.168.5.12%3A3000%2F192.168.5.12%3A3000%2F2F32F192.168.5.12%3A3000%2F2F32F252F192.168.5.12%3A3000%2F2F32F252F192.168.5</pre>	After migrating from 1.3.2 to 2.1.2 I see that problem: Can't load a page of redmine, because of "Cyclic recursion redirects".				
<pre>Processing by ProjectsController#show as HTML Parameters: ("id"=>"igp") Current user: anonymous Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Fprojects% Prigp Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 212ms (ActiveRecord: 12.8ms) Started GET "/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Fprojects%2Figp" for 192.168.5.2 at Thu Oct 18 17:19:08 +0300 2012 Processing by AccountController#login as HTML Parameters: ("back_url=""http://192.168.5.12:3000/projects/igp") Current user: anonymous Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Fprojects%25Figp Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 6ms (ActiveRecord: 1.0ms) Started GET "/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252Fprojects%25Figp" for 192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252Fprojects%25Figp" for 192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252Fprojects%25Figp" for 192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252Fprojects%25Figp" for 192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252Fprojects%25Figp" for 192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252Fprojects%25Figp" for 192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252Fprojects%25Figp" Current user: anonymous Redirected to http://192.168.5.12%3A3000%2Flogin%2Fback_url%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%253A3000%255Fprojects%255Figp Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 5ms (ActiveRecord: 0.9ms)</pre>	Here is a LOG of attempt right after server start [^]				
<pre>Started GET "/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Fprojects%2Figp" for 192.168.5.2 at Thu Oct 18 17:19:08 +0300 2012 Processing by AccountController#login as HTML Parameters: {"back_url"=>"http://192.168.5.12:3000/projects/igp"} Current user: anonymous Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fb ack_url%3Dhttp%253A%252F%252F192.168.5.12%253A3000%252Fprojects%252Figp Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 6ms (ActiveRecord: 1.0ms) Started GET "/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252F% 252F192.168.5.12%253A3000%252Fprojects%252Figp" for 192.168.5.2 at Thu Oct 18 17:19:08 +0300 2012 Processing by AccountController#login as HTML Parameters: {"back_url=>"http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A30 00%2Fprojects%2Figp"} Current user: anonymous Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fb ack_url%3Dhttp%253A%252F%252F192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fb ack_url%3Dhttp%253A%252F%252F192.168.5.12%3A3000%252Flogin%253Fback_url%253Dhttp%25253A%2525%252F192.168.5.12%3A3000%252Flogin%253Fback_url%253Dhttp%25253A%2525%252F192.168.5.12%253A3000%252F192.168.5.12%3A3000%25252Figp Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 5ms (ActiveRecord: 0.9ms)</pre>	Current user: anonymous Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Fprojects% 2Figp Filter chain halted as :check_if_login_required rendered or redirected				
<pre>Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fb ack_url%3Dhttp%253A%252F%252F192.168.5.12%253A3000%252Fprojects%252Figp Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 6ms (ActiveRecord: 1.0ms) Started GET "/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252F% 252F192.168.5.12%253A3000%252Fprojects%252Figp" for 192.168.5.2 at Thu Oct 18 17:19:08 +0300 2012 Processing by AccountController#login as HTML Parameters: {"back_url"=>"http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fback_url%3Dhttp%253A%252F% Current user: anonymous Redirected to http://192.168.5.12:3000/login?back_url=http%3A%2F%2F192.168.5.12%3A3000%2Flogin%3Fb ack_url%3Dhttp%253A%252F%252F192.168.5.12%253A3000%252Flogin%25Fback_url%253Dhttp%25253A%2525F% 2525F192.168.5.12%25253A3000%2525Fprojects%252F10gin%253Fback_url%253Dhttp%25253A%2525F% 2525F192.168.5.12%253A3000%2525Fprojects%252F10gin%253Fback_url%253Dhttp%25253A%25252F% 2525F192.168.5.12%253A3000%2525Fprojects%252F10gin%253Fback_url%253Dhttp%25253A%25252F% 2525F192.168.5.12%253A3000%2525Fprojects%2525Figp Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 5ms (ActiveRecord: 0.9ms)</pre>	Processing by AccountController#login as HTML				
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	00%2Fprojects%2Figp"}				
	Please help!				

History

#1 - 2012-10-20 13:18 - Jean-Philippe Lang

- Resolution set to Cant reproduce

Any local changes or plugins ?

#2 - 2012-10-20 14:35 - Etienne Massip

FTR I've seen a similar stack trace in another recent issue but I can't find it back.

#3 - 2012-10-20 16:00 - Jean-Philippe Lang

This stack trace shows that AccountController#login goes through :check_if_login_required filter. That should not happen because of skip_before_filter :check_if_login_required.

#4 - 2013-04-17 14:36 - André Jonsson

I have the same problem after a fresh install of Redmine 2.3 (i.e. no plugin baggage). The database was, however, migrated from an 1.3 install.

Here's a debug log:

```
Started GET "" for 192.168.6.152 at 2013-04-17 14:37:36 +0200
Processing by WelcomeController#index as HTML
   (1.5ms) SELECT MAX(`settings`.`updated_on`) AS max_id FROM `settings`
  Setting Load (0.1ms) SELECT `settings`.* FROM `settings` WHERE `settings`.`name` = 'autologin' LIMIT 1
  Token Load (0.1ms) SELECT `tokens`.* FROM `tokens` WHERE `tokens`.`action` = 'autologin' AND `tokens`.`valu
  = '74367b4f50b34b503852b6d0ef63788e86b0c995' LIMIT 1
  User Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('User', 'AnonymousUser') AND `user
s`.`id` = 3 LIMIT 1
  Setting Load (0.1ms) SELECT `settings`.* FROM `settings` WHERE `settings`.`name` = 'rest_api_enabled' LIMIT
 1
 AnonymousUser Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('AnonymousUser') LIMIT 1
  Current user: anonymous
  Setting Load (0.1ms) SELECT `settings`.* FROM `settings` WHERE `settings`.`name` = 'login_required' LIMIT 1
Redirected to http://scm.XX.se/login?back_url=http%3A%2F%2Fscm.XX.se%2F
Filter chain halted as :check_if_login_required rendered or redirected
Completed 302 Found in 199ms (ActiveRecord: 5.2ms)
Started GET "?back_url=http%3A%2F%2Fscm.XX.se%2F" for 192.168.6.152 at 2013-04-17 14:37:36 +0200
Processing by WelcomeController#index as HTML
  Parameters: {"back_url"=>"http://scm.XX.se/"}
   (0.1ms) SELECT MAX(`settings`.`updated_on`) AS max_id FROM `settings`
  Token Load (0.1ms) SELECT `tokens`.* FROM `tokens` WHERE `tokens`.`action` = 'autologin' AND `tokens`.`valu
e` = '74367b4f50b34b503852b6d0ef63788e86b0c995' LIMIT 1
  User Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('User', 'AnonymousUser') AND `user
s`.`id` = 3 LIMIT 1
  AnonymousUser Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('AnonymousUser') LIMIT 1
  Current user: anonymous
Redirected to http://scm.XX.se/login?back_url=http%3A%2F%2F%2Fscm.XX.se%2F%3Fback_url%3Dhttp%253A%252F%252Fscm.XX
.se%252F
Filter chain halted as :check_if_login_required rendered or redirected
Completed 302 Found in 5ms (ActiveRecord: 0.4ms)
Started GET "?back_url=http%3A%2F%2Fscm.XX.se%2F%3Fback_url%3Dhttp%253A%252F%252Fscm.XX.se%252F" for 192.168.6
.152 at 2013-04-17 14:37:36 +0200
Processing by WelcomeController#index as HTML
  Parameters: {"back_url"=>"http://scm.XX.se/?back_url=http%3A%2F%2Fscm.XX.se%2F"}
   (0.1ms) SELECT MAX(`settings`.`updated_on`) AS max_id FROM `settings`
  Token Load (0.1ms) SELECT `tokens`.* FROM `tokens` WHERE `tokens`.`action` = 'autologin' AND `tokens`.`valu
e` = '74367b4f50b34b503852b6d0ef63788e86b0c995' LIMIT 1
  User Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('User', 'AnonymousUser') AND `user
s`.`id` = 3 LIMIT 1
  AnonymousUser Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('AnonymousUser') LIMIT 1
  Current user: anonymous
Redirected to http://scm.XX.se/login?back_url=http%3A%2F%2Fscm.XX.se%2F%3Fback_url%3Dhttp%253A%252F%252Fscm.XX
.se%252F%253Fback_url%253Dhttp%25253A%25252F%25252Fscm.XX.se%25252F
Filter chain halted as :check_if_login_required rendered or redirected
Completed 302 Found in 4ms (ActiveRecord: 0.4ms)
Started GET "?back_url=http%3A%2F%2Fscm.XX.se%2F%3Fback_url%3Dhttp%253A%252F%252Fscm.XX.se%252F%253Fback_url%2
53Dhttp%25253A%25252F%25252Fscm.XX.se%25252F" for 192.168.6.152 at 2013-04-17 14:37:36 +0200
Processing by WelcomeController#index as HTML
  Parameters: { "back_url"=>"http://scm.XX.se/?back_url=http%3A%2F%2Fscm.XX.se%2F%3Fback_url%3Dhttp%253A%252F%2
52Fscm.XX.se%252F"}
   (0.1ms) SELECT MAX(`settings`.`updated_on`) AS max_id FROM `settings`
  Token Load (0.1ms) SELECT `tokens`.* FROM `tokens` WHERE `tokens`.`action` = 'autologin' AND `tokens`.`valu
e` = '74367b4f50b34b503852b6d0ef63788e86b0c995' LIMIT 1
  User Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('User', 'AnonymousUser') AND `user
s`.`id` = 3 LIMIT 1
  AnonymousUser Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('AnonymousUser') LIMIT 1
  Current user: anonymous
Redirected to http://scm.XX.se/login?back_url=http%3A%2F%2Fscm.XX.se%2F%3Fback_url%3Dhttp%253A%252F%252Fscm.XX
.se%252F%253Fback_url%253Dhttp%25253A%25252F%25252Fscm.XX.se%25252F%25253Fback_url%25253Dhttp%2525253A%25252F%25252F%25252F%25252F%25253Fback_url%25253Dhttp%2525253A%25252F%25252F%25252F%25252F%25253Fback_url%25253Dhttp%2525253A%25252F%25252F%25252F%25252F%25252F%25253Fback_url%25253Dhttp%2525253A%25252F%25252F%25252F%25252F%25252F%25252F%25253Fback_url%25253Dhttp%2525252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%25252F%252F%252F%252F%252F%25
F%2525252Fscm.XX.se%2525252F
```

Filter chain halted as :check_if_login_required rendered or redirected

Completed 302 Found in 4ms (ActiveRecord: 0.4ms) Started GET "?back_url=http%3A%2F%2Fscm.XX.se%2F%3Fback_url%3Dhttp%253A%252F%252Fscm.XX.se%252F%253Fback_url%2 53Dhttp%25253A%25252F%25252Fscm.XX.se%25252F%25253Fback_url%25253Dhttp%2525253A%2525252F%2525252Fscm.XX.se%252 5252F" for 192.168.6.152 at 2013-04-17 14:37:36 +0200 Processing by WelcomeController#index as HTML Parameters: { "back_url"=>"http://scm.XX.se/?back_url=http%3A%2F%2Fscm.XX.se%2F%3Fback_url%3Dhttp%253A%252F%2 52Fscm.XX.se%252F%253Fback_url%253Dhttp%25253A%25252F%25252Fscm.XX.se%25252F"} (0.1ms) SELECT MAX(`settings`.`updated_on`) AS max_id FROM `settings` Token Load (0.1ms) SELECT `tokens`.* FROM `tokens` WHERE `tokens`.`action` = 'autologin' AND `tokens`.`valu = '74367b4f50b34b503852b6d0ef63788e86b0c995' LIMIT 1 User Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('User', 'AnonymousUser') AND `user s`.`id` = 3 LIMIT 1 AnonymousUser Load (0.1ms) SELECT `users`.* FROM `users` WHERE `users`.`type` IN ('AnonymousUser') LIMIT 1 Current user: anonymous Redirected to http://scm.XX.se/login?back_url=http%3A%2F%2Fscm.XX.se%2F%3Fback_url%3Dhttp%253A%252F%252Fscm.XX .se%252F%253Fback_url%253Dhttp%25253A%25252F%25252Fscm.XX.se%25252F%25253Fback_url%25253Dhttp%2525253A%25252F Filter chain halted as :check_if_login_required rendered or redirected Completed 302 Found in 4ms (ActiveRecord: 0.4ms)

I tried removing all "autologin" tokens in the database, but no change.

As it says "Filter chain halted as :check_if_login_required rendered or redirected" it seems to stop, as you say. But then the browser issues another GET (as a reaction to the 302 it gets), and it loops...

#5 - 2013-04-18 10:12 - André Jonsson

Tried with a completely clean database, and it works!

So... there's something in the database that causes this, the question is what. Will try to copy table by table from the old database to see when it breaks.

#6 - 2013-04-18 10:55 - André Jonsson

I had a tiny breakthrough; setting "settings.login_required" to 0 in the database will fix the problem. But of course, this is useless as users are disabled. :-/

UPDATE: scratch the "fix the problem part"; the redirection loop doesn't occurr anymore, but now all links will show the "Home" page.

#7 - 2013-04-18 11:49 - André Jonsson

I guess I'm the only one reading these comments, this issue might serve as reference for someone else.

Another detail I discovered: if I start a webrick server using the same database everything works (except Idap auth which was configured in apache). So there's definitely something amiss with the passenger/apache config that causes this.

#8 - 2013-04-18 11:55 - André Jonsson

Back to apache+passenger with login_required = 1, all links now show the "Home" page (I still have a session cookie from the webrick session).

I can see in the log that whatever sub-URL I go to in the browser the log says I'm requesting "". This must be the actual culprit. But why?

Here, I typed just gibberish into the path: http://scm.XX.se/iouashdfiouashdf, and got this in the log:

```
Started GET "" for 192.168.6.152 at 2013-04-18 11:53:35 +0200
Processing by WelcomeController#index as HTML
Current user: andjonss (id=3)
Rendered news/_news.html.erb (2.1ms)
Rendered welcome/index.html.erb within layouts/base (14.6ms)
Completed 200 OK in 38ms (Views: 31.7ms | ActiveRecord: 0.6ms)
```

My /etc/apache2/mods-enabled/passenger.conf looks like this:

```
<IfModule mod_passenger.c>
PassengerSpawnMethod smart
RailsAppSpawnerIdleTime 86400
PassengerPoolIdleTime 86400
PassengerRoot /usr/lib/phusion-passenger
PassengerRuby /usr/bin/ruby1.9.3
</IfModule>
```

As for the PassengerRoot value, I saw in the passenger guide that it suggests the gem path of passenger instead, which in my case is

"/var/lib/gems/1.9.1/gems/passenger-3.0.19/".

But if I use that it complains that "agents/PassengerWatchdog" can't be started. This binary is in "/usr/lib/phusion-passenger/agents" on my system (provided by the ruby-passenger package), but not much else.

#9 - 2013-04-18 15:35 - André Jonsson

Finally gave up and went back to using fcgi instead.

#10 - 2013-10-14 11:52 - Jean-Philippe Lang

- Subject changed from Cyclic recursion redirects to Cyclic recursion redirects

#11 - 2013-10-17 16:30 - Brad Street

Don't know if it will help you, but I found a fix! I just experienced the redirect loop problem when attempting to access Redmine. On the settings page, I had set to require a login to view pages. After the session expired, this issue presented itself. To correct it:

- Logged into phpmyadmin and changed the value of login_required in the settings table from 1 to 0.
- Restarted Thin_redmine and Apache servers (it seems that the page is cached so it doesn't register if you don't restart both servers).
- After this, I was able to log in

Not a total solution perhaps, but at least might help get someone back to a working state.