Redmine - Feature #12240

Check for duplicate/related tickets before submitting

2012-10-28 22:06 - Tim Whitehead

Status:	Closed	Start date:	
Priority:	Low	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:			
Resolution:	Duplicate		

Description

Everyone makes an effort to do a search before submitting a new entry to check and see if it has already been submitted before but when you have a large user base this can be hard to enforce.

It would be nice to show some possible related / duplicate tickets below while typing in the subject field or after you tab out similar to how Auto-completion is setup for relating tickets (Maybe after submit an intermediary page before with possible duplicates with a final confirmation).

Examples:

- Did You Mean? (Redmine Plug-in http://www.redmine.org/plugins/didyoumean)
- StackExchange Network
- Uservoice
- etc

Related issues:

Is duplicate of Redmine - Feature #5840: Live lookup of the existing issues b... New 2010-07-08

History

#1 - 2012-10-28 22:11 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Duplicate

Same as #5840.

http://www.redmine.org/projects/redmine/search?utf8=%E2%9C%93&issues=1&q=%22Did+You+Mean%22

#2 - 2018-09-17 15:17 - Anonymous

+1 definitely what Redmine still lacks at the moment, this feature could save a lot of time...

2025-05-16 1/1