

## Redmine - Defect #12528

### Handle temporary failures gracefully in the external mail handler script

2012-12-06 23:51 - Alex Shulgin

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	2.3.0	<b>Affected version:</b>	
<b>Resolution:</b>	Fixed		
<b>Description</b>			
<p>Currently, the external mail handler (rdm-mailhandler.rb) would report permanent failure in case the Redmine instance at given --url is down.</p> <p>This is a problem, since one need to shut down email service around Redmine upgrade or maintenance. Attached patch fixes this by making the script exit with 75 status which is treated as 'temporary failure' by the mail subsystem, effectively re-attempting submission later.</p> <p>Patch against 2.1-stable.</p>			

#### Associated revisions

##### Revision 10954 - 2012-12-08 10:14 - Jean-Philippe Lang

MailHandler: exit with 75 when a SystemCallError is raised (#12528).

#### History

##### #1 - 2012-12-07 10:19 - Etienne Massip

- Target version set to Candidate for next major release

##### #2 - 2012-12-08 10:15 - Jean-Philippe Lang

- Status changed from New to Closed
- Assignee set to Jean-Philippe Lang
- Target version changed from Candidate for next major release to 2.3.0
- Resolution set to Fixed

Committed with slight changes in r10954.

#### Files

be1035a6d4f7b15029ef3d6d76c0f7a3a6e52026.diff

958 Bytes

2012-12-06

Alex Shulgin