Redmine - Defect #13440

Copy multiple issues faild

2013-03-12 12:08 - alain Spriet

Status:	Needs feedback		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Issues		**Estimated time:**	0.00 hour
Target version:				
Resolution:			**Affected version:**	

Description

I have the following error message when I copy two issues at the same time : [#377](#377) and [#378](#378) : **Failed to save 2 issue(s) on 2 selected: #, #**.
I found nothing in log file : production.log

I use the same share version in both projects.

If I copy only issue [#377](#377) it works fine, If I copy only issue [#378](#378) it works fine also.

I have also a "task" tracker and copy multiple issues is works fine

Version description :
Environment:
Redmine version   2.3.0.devel
Ruby version   1.8.7 (x86_64-linux)
Rails version   3.2.12
Environment   production
Database adapter   Mysql2
Redmine plugins:
rhodecode_repo   1.1.1

Associated revisions

Revision 11611 - 2013-03-12 20:43 - Jean-Philippe Lang

Log errors when bulk edit/copy fails (#13440).

History

#1 - 2013-03-12 15:29 - Jan Niggemann (redmine.org team member)

- Category set to Issues

- Status changed from New to Needs feedback

- Priority changed from High to Normal

- Affected version (unused) set to devel

Does this happen when you click 'copy', or when you save the data afterwards?

#2 - 2013-03-12 20:45 - Jean-Philippe Lang

Errors should now be logged after [r11611](r11611). Could you update and retry then post the validation errors?

#3 - 2013-03-13 14:35 - alain Spriet

The error happens after these actions :

- select two issues in project "training"
- click right mouse then select copy
- modified the project to "test"
- click on copy, then the error message arrive

we install the release ; 2.3.0.devl on the trunck

Environment:

Redmine version   2.3.0.devel.11621
Ruby version   1.8.7 (x86_64-linux)
Rails version   3.2.12
Environment   production
Database adapter   Mysql2
Redmine plugins:
rhodecode_repo   1.1.1

#4 - 2013-03-13 23:26 - Mischa The Evil

alain Spriet wrote:

> [...]

Please post the validation errors like J-PL requested...

#5 - 2013-03-14 10:21 - alain Spriet

I see in production.log : *issue could not be updated or copied: Criticality can't be blank

The criticality is a custom field required but in the initial issue(#377) the criticality is set.
if I modified the criticality before copy I can copied the issue.
If i selected only one issue the copy works fine without modified the criticality before copy. I have the error only if i selected multiple issues without modified custom field required.