

Redmine - Defect #13756

Internal error on gantt png-link

2013-04-12 20:13 - Filou Centrinov

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Gantt	Estimated time:	0.00 hour
Target version:		Affected version:	2.3.0
Resolution:	Invalid		

Description

Clicking on the png-link at the bottom of the gantt page I receive an internal error.

```
Started GET "/projects/projectx/issues/gantt.png?month=4&months=6&year=2013&zoom=2" for 95.113.214.61 at 2013-04-12 19:33:47 +0200
Processing by GanttController#show as PNG
  Parameters: {"month"=>"4", "months"=>"6", "year"=>"2013", "zoom"=>"2", "project_id"=>"projectx"}
  Current user: centrinov (id=3)
Completed 500 Internal Server Error in 379ms

Magick::ImageMagickError (no decode delegate for this image format `/tmp/magick-263620vycamgJPfqW1' @ error/constitute.c/ReadImage/550: `(null)'):
  lib/redmine/helpers/gantt.rb:521:in `draw'
  lib/redmine/helpers/gantt.rb:521:in `to_image'
  app/controllers/gantts_controller.rb:44:in `block (2 levels) in show'
  app/controllers/gantts_controller.rb:42:in `show'
```

Ruby version 1.9.2 (x86_64-linux)
RubyGems version 1.8.24
Rack version 1.4
Rails version 3.2.13

No Plugins installed.

Could someone confirm or does this cause by the not correct configured ImageMagick?

History

#1 - 2013-06-08 23:44 - Filou Centrinov

- Status changed from New to Closed
- Resolution set to Invalid

After updating server, Redmine and ruby I can't reproduce this bug. So this issue is resolved for me.