

Redmine - Defect #14251

Redmine email reminders sending 4 emails everytime cron runs

2013-06-11 03:48 - Diego Antunes

Status:	New	Start date:	
Priority:	Urgent	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.3.1
Resolution:			
<div>Description</div> <div>Hi, this is my environment</div> <div>Environment:</div> <div>Redmine version2.3.1.stable</div> <div>Ruby version1.9.3 (x86_64-linux)</div> <div>Rails version3.2.13</div> <div>Environmentproduction</div> <div>Database adapterMysql2</div> <div>Centos 6.3 (Final)</div> <div>My Cron</div> <div>*5 * * * * . /var/www/html/redmine/redmine_fetch_imap //works fine</div> <div>0 7 * * mon,tue,wed,thu,fri . /var/www/html/redmine/redmine_send_reminders &gt; /var/www/html/redmine/reminders.log 2&gt;&amp;1 this one</div> <div>sends 4 emails each time it runs (or runs 4 times?)</div> <div>Anyone having this issue?</div>			

History

#1 - 2013-06-11 08:10 - Diego Antunes

Definitely runs only once, but sends out 4 emails each time it runs.

#2 - 2013-06-25 14:37 - Christian Buczek

same effect on *Windows Server* and *Redmine 1.4.0*

```
D:\redmine\apps\redmine\htdocs>rake redmine:send_reminders days=1 users="3" RAILS_ENV="production" --trace
Please install RDoc 2.4.2+ to generate documentation.
** Invoke redmine:send_reminders (first_time)
** Invoke environment (first_time)
** Execute environment
** Execute redmine:send_reminders
```

-> sends 3x Mails with same value

Can't see why. Seems all alright in **mailer.rb**:

```
# Sends reminders to issue assignees
# Available options:
# * :days    => how many days in the future to remind about (defaults to 7)
# * :tracker => id of tracker for filtering issues (defaults to all trackers)
# * :project  => id or identifier of project to process (defaults to all projects)
# * :users    => array of user ids who should be reminded
def self.reminders(options={})
  days = options[:days] || 7
  project = options[:project] ? Project.find(options[:project]) : nil
  tracker = options[:tracker] ? Tracker.find(options[:tracker]) : nil
  user_ids = options[:users]

  scope = Issue.open.scoped(:conditions => ["#{Issue.table_name}.assigned_to_id IS NOT NULL" +
    " AND #{Project.table_name}.status = #{Project::STATUS_ACTIVE}" +
    " AND #{Issue.table_name}.due_date = ?", days.day.from_now.to_date]
  )
```

```
scope = scope.scoped(:conditions => {:assigned_to_id => user_ids}) if user_ids.present?
scope = scope.scoped(:conditions => {:project_id => project.id}) if project
scope = scope.scoped(:conditions => {:tracker_id => tracker.id}) if tracker

issues_by_assignee = scope.all(:include => [:status, :assigned_to, :project, :tracker]).group_by(&:assigned_to)
issues_by_assignee.each do |assignee, issues|
  deliver_reminder(assignee, issues, days) if assignee.is_a?(User) && assignee.active?
end
end
```

btw: SMTP Server is in local network (tried *exchange server* and *hamster*)