

## Redmine - Defect #14351

### Problem with Receiving emails

2013-06-25 16:18 - Sasha Harutyunyan

|   |                    |                          |           |
|---|--------------------|--------------------------|-----------|
| <b>Status:</b>  | New                | <b>Start date:</b>       |           |
| <b>Priority:</b>  | Normal             | <b>Due date:</b>         |           |
| <b>Assignee:</b>  |                    | <b>% Done:</b>           | 0%        |
| <b>Category:</b>  | Email receiving    | <b>Estimated time:</b>   | 0.00 hour |
| <b>Target version:</b>  |                    | <b>Affected version:</b> | 2.3.1     |
| <b>Resolution:</b>  |                    |                          |           |
| <b>Description</b>  |                    |                          |           |
| Hello ,   |                    |                          |           |
| I have a problem with Receiving emails on Redmine 2.3.1   |                    |                          |           |
| My Env  |                    |                          |           |
| 1. ruby script/about  |                    |                          |           |
| Environment:  |                    |                          |           |
| Redmine version   | 2.3.1.stable.11981 |                          |           |
| Ruby version  | 1.9.3 (i686-linux) |                          |           |
| Rails version   | 3.2.13             |                          |           |
| Environment   | production         |                          |           |
| Database adapter  | Mysql2             |                          |           |
| And command output is ...   |                    |                          |           |
| 1. rake -f /opt/redmine/Rakefile redmine:email:receive_imap RAILS_ENV="production" host=imap.yandex.ru port=993 username= <a href="mailto:redmine@reborns.info">redmine@reborns.info</a> password=PASSWORD ssl=true --trace |                    |                          |           |
| o Invoke redmine:email:receive_imap (first_time)  |                    |                          |           |
| o Invoke environment (first_time)   |                    |                          |           |
| o Execute environment   |                    |                          |           |
| o Execute redmine:email:receive_imap  |                    |                          |           |
| rake aborted!   |                    |                          |           |
| undefined method `[]' for nil:NilClass  |                    |                          |           |
| /usr/lib/ruby/1.9.1/net/imap.rb:1332:in `block in search_internal'  |                    |                          |           |
| /usr/lib/ruby/1.9.1/monitor.rb:211:in `mon_synchronize'   |                    |                          |           |
| /usr/lib/ruby/1.9.1/net/imap.rb:1326:in `search_internal'   |                    |                          |           |
| /usr/lib/ruby/1.9.1/net/imap.rb:752:in `search'   |                    |                          |           |
| /opt/redmine/lib/redmine/imap.rb:32:in `check'  |                    |                          |           |
| /opt/redmine/lib/tasks/email.rake:141:in `block (3 levels) in <top (required)>'   |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/task.rb:236:in `call'  |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/task.rb:236:in `block in execute'  |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/task.rb:231:in `each'  |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/task.rb:231:in `execute'   |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/task.rb:175:in `block in invoke_with_call_chain'   |                    |                          |           |
| /usr/lib/ruby/1.9.1/monitor.rb:211:in `mon_synchronize'   |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/task.rb:168:in `invoke_with_call_chain'  |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/task.rb:161:in `invoke'  |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/application.rb:149:in `invoke_task'  |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/application.rb:106:in `block (2 levels) in top_level'  |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/application.rb:106:in `each'   |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/application.rb:106:in `block in top_level'   |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/application.rb:115:in `run_with_threads'   |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/application.rb:100:in `top_level'  |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/application.rb:78:in `block in run'  |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/application.rb:165:in `standard_exception_handling'  |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/lib/rake/application.rb:75:in `run'   |                    |                          |           |
| /usr/lib/ruby/gems/1.9.1/gems/rake-10.1.0/bin/rake:33:in `<top (required)>'   |                    |                          |           |
| /usr/bin/rake:23:in `load'  |                    |                          |           |
| /usr/bin/rake:23:in `<main>'  |                    |                          |           |
| Tasks: TOP => redmine:email:receive_imap  |                    |                          |           |

Thanks,

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## History

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### #1 - 2013-06-25 19:21 - Sasha Harutyunyan

Sorry guys , Receiving emails is working normally. The error only appears if INBOX is empty , otherwise it work as usually.

### #2 - 2013-06-29 11:48 - Toshi MARUYAMA

- *Category set to Email receiving*