

Redmine - Defect #14578

After an update from 1.4.3 to 2.3.2 german umlauts in custom fields are broken

2013-07-30 17:24 - ITF-EDV Admin

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Custom fields	Estimated time:	0.00 hour
Target version:		Affected version:	2.3.2
Resolution:			
Description			
<p>The update of all components went fine but all german umlauts only in the customs fields (we added some lists) were broken. The umlauts in the GUI are ok.</p> <p>If i add another custom field after the update the umlauts in this new field are fine. Even if i edit our lists the edited umlauts are ok. But i don't want to edit a few hundred entries manually and brake database relationships eventually.</p> <p>The database is (and was before the update) in utf8 format and the umlauts are correctly stored in the DB.</p> <p>Environment:</p> <p>Redmine version 2.3.2.stable</p> <p>Ruby version 2.0.0-p247 (2013-06-27) [x86_64-linux]</p> <p>Rails version 3.2.13</p> <p>Environment production</p> <p>Database adapter MySQL2</p>			

History

#1 - 2013-07-31 16:32 - ITF-EDV Admin

- File screenshot_with_1_4_3_all_umlaut_ok.png added
- File screenshot_with_2_3_2_umlauts_are_wrong.png added

I have added new better Screenshots of my problem.

#2 - 2013-08-01 22:28 - Jan Niggemann (redmine.org team member)

UPDATE the relevant table and replace the values (don't know which table it is):
UPDATE TABLE
SET COLUMN = REPLACE(COLUMN,"ÃŸ", "ß"),
COLUMN= REPLACE(COLUMN, "Ã¤", "ä")
and so on...

#3 - 2013-08-13 14:27 - ITF-EDV Admin

Like i wrote in the Ticket: the umlauts are correctly stored in the database (verified by a DB dump).

We still have no idea where the problem could be.

#4 - 2016-11-05 17:16 - ITF-EDV Admin

- Status changed from New to Resolved

We solve the problem in this way: we correct the german umlauts in the GUI. Afterwards it works fine

#5 - 2016-11-21 04:55 - Toshi MARUYAMA

- Status changed from Resolved to Closed

Files

broken_umlauts.jpg	54.4 KB	2013-07-30	ITF-EDV Admin
screenshot_with_1_4_3_all_umlaut_ok.png	70.6 KB	2013-07-31	ITF-EDV Admin
screenshot_with_2_3_2_umlauts_are_wrong.png	71.9 KB	2013-07-31	ITF-EDV Admin