Redmine - Defect #14612

Open Issue by email. Attachments are missing

2013-08-04 13:44 - Alex Shemshurenko

Status: Closed Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Attachments Estimated time: 0.00 hour

Target version:

Resolution: Invalid Affected version: 2.3.0

Description

Hi.

Im using Redmine 2.3.0 server.

Server configured to check for new emails on IMAP server (using chron service).

When i try to open new issue by sending mail i cant see any mail attachments in newly opened issue.

I send email to redmine. In mail i define project and tracker.

Project: newproject
Tracker: Bug

I add text file as attachment to email.

After some time i can see new issue opened in project "newproject" in tracker "Bug", but text file attachment is missing. Im sure its some kind of configuration error, but i dont know where to start looking for the porblem.

History

#1 - 2013-08-04 16:16 - Jan Niggemann (redmine.org team member)

- Status changed from New to Closed
- Resolution set to Invalid

Please ask on the forums, as you already state, it's not a defect in redmine

2025-04-19 1/1