Redmine - Defect #14710

Settings the left 500 error in ruby1.9.2

2013-08-19 10:33 - sword C

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Duplicate		**Affected version:**	2.3.2

Description

Dear all,
In order to support plug-in, after upgrading from 1.8.7 to version 1.9.3 version, the configuration page not open cast 500 error.Change ruby to 1.9.2 or so,is this how to handle.

ruby -v
ruby 1.9.2p320 (2012-04-20 revision 35421) [x86_64-linux]

tail -f log/production.log
Started GET "/admin" for 192.168.1.18 at 2013-08-19 17:05:04 +0800
Processing by AdminController#index as HTML
Current user: sword (id=4)
Rendered admin/_menu.html.erb (5.1ms)
Rendered admin/index.html.erb within layouts/admin (5.7ms)
Rendered layouts/base.html.erb (11.8ms)
Completed 200 OK in 24ms (Views: 17.4ms | ActiveRecord: 2.3ms)
Started GET "/settings" for 192.168.1.18 at 2013-08-19 17:05:07 +0800
Processing by SettingsController#index as HTML
Current user: sword (id=4)
Rendered settings/_general.html.erb (8.0ms)
Rendered settings/_display.html.erb (7.8ms)
Rendered settings/_authentication.html.erb (5.7ms)
Rendered settings/_projects.html.erb (10.5ms)
Rendered common/_tabs.html.erb (39.8ms)
Rendered settings/edit.html.erb within layouts/admin (40.4ms)
Completed 500 Internal Server Error in 47ms

ActionView::Template::Error (incompatible character encodings: ASCII-8BIT and UTF-8):
21: </script>
22:
23: <% tabs.each do |tab| %>
24:    <%= content_tag('div', render(:partial => tab[:partial], :locals => {:tab => tab}),
25:                 :id => "tab-content#{tab[:name]}",
26:                 :style => (tab[:name] != selected_tab ? 'display:none' : nil),
27:                 :class => 'tab-content') %>
app/views/common/_tabs.html.erb:24:in `block in _app_views_common_tabs_html_erb__4046057004198103457_51144240'
app/views/common/_tabs.html.erb:23:in `each'
app/views/common/_tabs.html.erb:23:in `_app_views_common__tabs_html_erb__4046057004198103457_51144240'
app/helpers/application_helper.rb:271:in `render_tabs'
app/views/settings/edit.html.erb:3:in `_app_views_settings_edit_html_erb___3437158674120265598_51525740'
app/controllers/settings_controller.rb:28:in `index'

Related issues:

Is duplicate of Redmine - Defect #13520: Internal Error (incompatible charact...   **Closed**

History

#1 - 2013-08-19 16:53 - sword C

- Status changed from New to Resolved

In the original 13520 has been solved, but 2.3.2 lost encoding

vi /lib/redmine/i18n.rb
+# encoding: utf-8
+#

After the above configuration, clear the cache service from start to

#2 - 2013-08-20 04:25 - Toshi MARUYAMA

- Category deleted (Gems support)

- Status changed from Resolved to Closed

- Resolution set to Duplicate

#3 - 2013-08-20 04:26 - Toshi MARUYAMA

- Is duplicate of Defect #13520: Internal Error (incompatible character encodings: ASCII-8BIT and UTF-8) when accessing Admin/Settings, Account, etc. added