

Redmine - Defect #14739

undefined method `name' for nil:NilClass with IMAP email fetch

2013-08-21 17:03 - Dominic Collins

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|---|-----------------|--------------------------|-----------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | Email receiving | Estimated time: | 0.00 hour |
| Target version: | | Affected version: | 2.3.2 |
| Resolution: | Cant reproduce | | |
| Description | | | |
| Hi, | | | |
| We are migrating from a hosted Redmine 2.1.0 installation to an in house 2.3.2 installation. Both are running on Ubuntu Jumpboxes. | | | |
| The origianl Redmine wasn't using the Email Receiving feature, but we are trying to implement it in the new in house install. | | | |
| I've configured IMAP as per http://www.redmine.org/projects/redmine/wiki/RedmineReceivingEmails but when running the following command: | | | |
| <pre>bundle exec rake --trace redmine:email:receive_imap RAILS_ENV="production" <ourSMTPserver> port=993 username=<ourUsername> password=<OurPassword></pre> | | | |
| I get the following: | | | |
| <ul style="list-style-type: none">• Invoke redmine:email:receive_imap (first_time)• Invoke environment (first_time)• Execute environment• Execute redmine:email:receive_imap <pre>rake aborted! undefined method `name' for nil:NilClass /usr/lib/ruby/1.8/net/imap.rb:918:in `initialize' /var/data/redmine/lib/redmine/imap.rb:29:in `new' /var/data/redmine/lib/redmine/imap.rb:29:in `check' /var/data/redmine/lib/tasks/email.rake:141 /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/task.rb:246:in `call' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/task.rb:246:in `execute' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/task.rb:241:in `each' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/task.rb:241:in `execute' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/task.rb:184:in `invoke_with_call_chain' /usr/lib/ruby/1.8/monitor.rb:242:in `synchronize' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/task.rb:177:in `invoke_with_call_chain' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/task.rb:170:in `invoke' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/application.rb:143:in `invoke_task' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/application.rb:101:in `top_level' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/application.rb:101:in `each' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/application.rb:101:in `top_level' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/application.rb:110:in `run_with_threads' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/application.rb:95:in `top_level' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/application.rb:73:in `run' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/application.rb:160:in `standard_exception_handling' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/lib/rake/application.rb:70:in `run' /var/data/redmine/vendor/bundle/ruby/1.8/gems/rake-10.0.4/bin/rake:33 /usr/bin/rake:19:in `load' /usr/bin/rake:19 Tasks: TOP => redmine:email:receive_imap</pre> | | | |
| I've figured my way through a few issues so far from research, but can't find an answer to this problem. I'm still new to this so go easy! | | | |
| Environment is: | | | |

Environment:
Redmine version 2.3.2.stable
Ruby version 1.8.7-p249 (2010-01-10) [i486-linux]
Rails version 3.2.13
Environment production
Database adapter MySQL
Redmine plugins:
clipboard_image_paste 1.7
redmine_silencer 0.2.0

Any help would be much appreciated.

Thanks

History

#1 - 2024-11-14 11:02 - Go MAEDA

- *Status changed from New to Closed*
- *Resolution set to Cant reproduce*

Since Redmine 2.3.2 was released a long time ago and is no longer supported, it is difficult to reproduce the issue. Therefore, I am closing this issue.