

Redmine - Defect #14900

Required field cause failure when updating an issue

2013-09-13 15:54 - Jeremy Coatelen

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues workflow	Estimated time:	0.00 hour
Target version:		Affected version:	2.3.2
Resolution:			
Description			
Hello,			
In our Redmine installation, non-members have this set of rights :			
<ul style="list-style-type: none">• See and create tickets. Add notes (modify their own) and save requests (see 01.PNG)• Must fill description and category fields for "New" tickets (status) (see 02.PNG)			
If someone creates a ticket and the ticket remains to "New", then when a non-member tries to add a note to this ticket, there is an error message saying the field <i>category</i> has to be filled up (see 03.PNG) .. It looks like the previous form does not take into account the previously set category for the ticket and it is still looking for it. The non-member issue update form only shows a description field (+ attach file button).			
I will need some help on this because it looks like there is no way for non-members to update an issue.			
Cheers			
Environment:			
Redmine version	2.3.2.stable		
Ruby version	1.9.3-p448 (2013-06-27) [x86_64-linux]		
Rails version	3.2.13		
Environment	production		
Database adapter	Mysql2		
Redmine plugins:			
redmine_didyoumean	1.2.0		
redmine_issue_templates	0.0.5		

Files

02.PNG	11.8 KB	2013-09-13	Jeremy Coatelen
01.PNG	41.4 KB	2013-09-13	Jeremy Coatelen
03.PNG	13.6 KB	2013-09-13	Jeremy Coatelen