

Redmine - Feature #15201

Filter "Assignee" should contain locked users

2013-10-25 11:43 - Jan Niggemann (redmine.org team member)

Status: Closed	Start date:
Priority: Normal	Due date:
Assignee: Go MAEDA	% Done: 0%
Category: Issues filter	Estimated time: 0.00 hour
Target version: 4.0.0	
Resolution: Fixed	
Description	
Scenario User leaves company -> profile gets locked User still has issues assigned, but it's not possible to set a filter "Assignee=UserWhoLeft"	
Related issues:	
Related to Redmine - Feature # 11069: Ability to search tasks of Locked Users	Closed
Related to Redmine - Feature # 24568: Show locked users in 'Users' filter for...	Closed
Duplicated by Redmine - Defect # 15602: Can not filter issues with criteria a...	Closed

Associated revisions

Revision 17371 - 2018-06-09 10:07 - Go MAEDA

Include locked members in filters (#15201).

Patch by Marius BALTEANU.

History

#1 - 2013-10-25 14:22 - Gurvan Le Dromaguet

I suppose the best would be an option in Redmine settings to allow ~~or not~~ the querying on locked users.

#2 - 2013-10-26 08:38 - Mischa The Evil

Jan Niggemann (redmine.org team member) wrote:

```
Scenario
User leaves company -> profile gets locked
User still has issues assigned, but it's not possible to set a filter "Assignee=UserWhoLeft"
```

Indeed, at least not using the UI. Using some URL mangling (see #4501, #8160 and #13443) you can still create a query using locked users as assignee.

{{collapse(Working example of formatted URL where user with ID 10 is locked...)}}

```
http://redmine.host.tld/projects/demoproject/issues?utf8=%E2%9C%93&set_filter=1
&f%5B%5D=status_id
&op%5Bstatus_id%5D=o
&f%5B%5D=assigned_to_id
&op%5Bassigned_to_id%5D=%3D
```

```
&v%5Bassigned_to_id%5D%5B%5D=10
&f%5B%5D=
&c%5B%5D=tracker
&c%5B%5D=status
&c%5B%5D=priority
&c%5B%5D=subject
&c%5B%5D=assigned_to
&c%5B%5D=updated_on
&group_by=
```

```
}}
```

If it is decided that locked users are getting included in possible filter values, I'd strongly prefer to distinct them clearly (using HTML optgroup or so).

#3 - 2013-10-26 08:46 - Jean-Philippe Lang

- *Tracker changed from Defect to Feature*

#4 - 2013-12-05 16:43 - Toshi MARUYAMA

- *Duplicated by Defect #15602: Can not filter issues with criteria assigned_to equal to an unaffected user who previously worked on the project added*

#5 - 2014-03-05 09:17 - Luis Serrano Aranda

I think you should add this feature for more filters like autor, and all the filters with a user.

#6 - 2014-08-15 15:56 - Deoren Moor

+1

This would really come in handy.

#7 - 2014-09-14 07:23 - Toshi MARUYAMA

- *Related to Feature #11069: Ability to search tasks of Locked Users added*

#8 - 2015-06-22 10:49 - Ismael Barros²

+1

#9 - 2016-04-22 09:59 - Christophe Portier

+1

#10 - 2016-05-02 13:56 - Henning Kröger

+1

We are missing locked users in the filters for time entries too. I think this is related to this issue, do you agree?

#11 - 2016-05-13 05:47 - Toshi MARUYAMA

- Category changed from Issues to Issues filter

#12 - 2016-10-10 11:00 - Stephane Lapie

+1

#13 - 2016-10-20 13:50 - Sonia Zh

+1

and agree as well with Henning Kroger regarding time_entries. If someone left from the company half way of a version and we want to display the timelog report for all issues related to the version. The timelog from the locked-user won't appear in the timelog report. The total hours spent for the released version won't be correct.

#14 - 2017-05-08 14:14 - Jürgen Depicker

+1

and same remark regarding spent time on an issue (timelog report) - time logs should still show hours spent by users who are no longer active, since the time was spent (and paid) after all :).

#15 - 2017-05-08 14:17 - Jürgen Depicker

Related to #24568.

#16 - 2017-05-14 08:49 - Marius BALTEANU

- File 15201_include_locked_members_in_assignee_users.patch added

I've attached a small patch that adds the locked members to the assignee and author values. I think it's the expected behaviour from two reasons:

- there are a lot of cases when you want to find tickets created/assigned to a locked member, especially when a user left the company and you want to find his issues.
- the members page includes the locked members (#22034).

The patch fixes also #24568.

#17 - 2017-06-01 23:07 - Mischa The Evil

- Target version set to Candidate for next major release

I agree with Marius' rationale for the change. I think this would be good improvement.

#18 - 2017-06-06 19:25 - Toshi MARUYAMA

- Related to Feature #24568: Show locked users in 'Users' filter for 'Spent time' report added

#19 - 2017-07-03 17:57 - Marius BALTEANU

Let's try fixing this behavior in version:3.4.1 or version:3.5.0.

#20 - 2017-07-03 19:58 - Mischa The Evil

Marius BALTEANU wrote:

| *Let's try fixing this behavior in version:3.4.1 or version:3.5.0.*

I would support integration of this change into 3.5.0 if we also add a distinction between the locked users and the active users using a HTML optgroup. I know several situations where the amount of locked users if way bigger than the number of active users. In these situations, application of the current proposed patch would make the author and assigned_to filters pretty hard to work with. WDYT?

#21 - 2017-07-19 17:02 - Marius BALTEANU

Totally agree, I'll update the patch in order to group the assignee by status.

#22 - 2017-09-25 23:51 - Marius BALTEANU

- *File group_by_status.png added*

- *File author_by_status.png added*

Mischa, something like that it is good enough?

group_by_status.png

Also, I think that the Author filter should have the same behaviour:

author_by_status.png

#23 - 2017-10-08 19:04 - Marius BALTEANU

- *File 15201_include_locked_members_in_assignee_users_v2.patch added*

Updated the patch to group users by status for the following filters:

- Issue assignee
- Issue author
- TimeEntry user

#24 - 2017-10-09 00:56 - Mischa The Evil

Marius BALTEANU wrote:

| *Mischa, something like that it is good enough?*

Looking at the screenshots and after a quick scan of the patch content (with the tests) I'd say: LGTM!

#25 - 2017-10-25 07:15 - Toshi MARUYAMA

- *Target version changed from Candidate for next major release to 4.1.0*

#26 - 2018-02-08 10:32 - Christian Slam

Is there a permission to set, that all users can see the locked users in filters? atm only redmine admins can see them.

#27 - 2018-02-11 19:54 - Marius BALTEANU

Christian Slam wrote:

Is there a permission to set, that all users can see the locked users in filters? atm only redmine admins can see them.

No, you can't see (yet) the locked users in filters regardless your user type or permissions. This feature is proposed for the next major Redmine version.

If you need the feature early, you can try apply the patch on your instance, but you need some technical skills to do that. If you need help, please use forums.

#28 - 2018-06-09 10:07 - Go MAEDA

- Status changed from New to Closed
- Assignee set to Go MAEDA
- Priority changed from Low to Normal
- Target version changed from 4.1.0 to 4.0.0
- Resolution set to Fixed

Committed. Thank you for improving Redmine.

#29 - 2018-11-27 10:03 - ryou soda

- File without_sysadmin.png added
- File with_sysadmin.png added

The system administrator only includes locked users in the assignee filter, is this the expected behavior?

Not a system administrator
without_sysadmin.png

System administrator
with_sysadmin.png

Files

15201_include_locked_members_in_assignee_users.patch	2.13 KB	2017-05-14	Marius BALTEANU
group_by_status.png	182 KB	2017-09-25	Marius BALTEANU
author_by_status.png	171 KB	2017-09-25	Marius BALTEANU
15201_include_locked_members_in_assignee_users_v2.patch	5.87 KB	2017-10-08	Marius BALTEANU
without_sysadmin.png	17.1 KB	2018-11-27	ryou soda
with_sysadmin.png	17.3 KB	2018-11-27	ryou soda