

Redmine - Defect #15207

Can not upload .csv file successfully by the importer plugin

2013-10-28 06:53 - Joyce Leo

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Importers	Estimated time:	0.00 hour
Target version:		Affected version:	2.3.3
Resolution:	Invalid		
Description			
I want to Import datas from the .csv file to redmine ,but after I choose the .csv file and click upload button ,the Column Matching screen does not display, instead an information comes out as follows:Internal error,An error occurred on the page you were trying to access.If you continue to experience problems please contact your Redmine administrator for assistance.If you are the Redmine administrator, check your log files for details about the error. Can anyone help me ?I don't know why? Furthermore,the log information shows as follows: Completed 500 Internal Server Error in 160ms ArgumentError (wrong number of arguments (2 for 0)): plugins/redmine_importer/app/controllers/importer_controller.rb:51:in `initialize' plugins/redmine_importer/app/controllers/importer_controller.rb:51:in `new' plugins/redmine_importer/app/controllers/importer_controller.rb:51:in `match' actionpack (3.2.13) lib/action_controller/metal/implicit_render.rb:4:in `send_action' actionpack (3.2.13) lib/action_controller/metal/implicit_render.rb:4:in `send_action' actionpack (3.2.13) lib/abstract_controller/base.rb:167:in `process_action' actionpack (3.2.13) lib/action_controller/metal/rendering.rb:10:in `process_action' actionpack (3.2.13) lib/abstract_controller/callbacks.rb:18:in `process_action' activesupport (3.2.13) lib/active_support/callbacks.rb:469:in `_run__1265134916__process_action__290740388__callbacks' activesupport (3.2.13) lib/active_support/callbacks.rb:405:in `send' activesupport (3.2.13) lib/active_support/callbacks.rb:405:in `_run_callback' activesupport (3.2.13) lib/active_support/callbacks.rb:385:in `_run_process_action_callbacks' activesupport (3.2.13) lib/active_support/callbacks.rb:81:in `send' activesupport (3.2.13) lib/active_support/callbacks.rb:81:in `run_callbacks' actionpack (3.2.13) lib/abstract_controller/callbacks.rb:17:in `process_action' actionpack (3.2.13) lib/action_controller/metal/rescue.rb:29:in `process_action' actionpack (3.2.13) lib/action_controller/metal/instrumentation.rb:30:in `process_action' activesupport (3.2.13) lib/active_support/notifications.rb:123:in `instrument' activesupport (3.2.13) lib/active_support/notifications/instrumenter.rb:20:in `instrument' activesupport (3.2.13) lib/active_support/notifications.rb:123:in `instrument' actionpack (3.2.13) lib/action_controller/metal/instrumentation.rb:29:in `process_action' actionpack (3.2.13) lib/action_controller/metal/params_wrapper.rb:207:in `process_action' activerecord (3.2.13) lib/active_record/railties/controller_runtime.rb:18:in `process_action' actionpack (3.2.13) lib/abstract_controller/base.rb:121:in `process' actionpack (3.2.13) lib/abstract_controller/rendering.rb:45:in `process' actionpack (3.2.13) lib/action_controller/metal.rb:203:in `dispatch' actionpack (3.2.13) lib/action_controller/metal/rack_delegation.rb:14:in `dispatch' actionpack (3.2.13) lib/action_controller/metal.rb:246:in `action' actionpack (3.2.13) lib/action_dispatch/routing/route_set.rb:73:in `call' actionpack (3.2.13) lib/action_dispatch/routing/route_set.rb:73:in `dispatch' actionpack (3.2.13) lib/action_dispatch/routing/route_set.rb:36:in `call' journey (1.0.4) lib/journey/router.rb:68:in `call' journey (1.0.4) lib/journey/router.rb:56:in `each' journey (1.0.4) lib/journey/router.rb:56:in `call' actionpack (3.2.13) lib/action_dispatch/routing/route_set.rb:612:in `call' rack-openid (1.3.1) lib/rack/openid.rb:98:in `call' actionpack (3.2.13) lib/action_dispatch/middleware/best_standards_support.rb:17:in `call' rack (1.4.5) lib/rack/etag.rb:23:in `call' rack (1.4.5) lib/rack/conditionalget.rb:35:in `call' actionpack (3.2.13) lib/action_dispatch/middleware/head.rb:14:in `call' actionpack (3.2.13) lib/action_dispatch/middleware/params_parser.rb:21:in `call' actionpack (3.2.13) lib/action_dispatch/middleware/flash.rb:242:in `call' rack (1.4.5) lib/rack/session/abstract/id.rb:210:in `context'			

rack (1.4.5) lib/rack/session/abstract/id.rb:205:in `call'
actionpack (3.2.13) lib/action_dispatch/middleware/cookies.rb:341:in `call'
activerecord (3.2.13) lib/active_record/query_cache.rb:64:in `call'
activerecord (3.2.13) lib/active_record/connection_adapters/abstract/connection_pool.rb:479:in `call'
actionpack (3.2.13) lib/action_dispatch/middleware/callbacks.rb:28:in `call'
activesupport (3.2.13) lib/active_support/callbacks.rb:405:in `_run__1611628533__call__4__callbacks'
activesupport (3.2.13) lib/active_support/callbacks.rb:405:in `send'
activesupport (3.2.13) lib/active_support/callbacks.rb:405:in `__run_callback'
activesupport (3.2.13) lib/active_support/callbacks.rb:385:in `_run_call_callbacks'
activesupport (3.2.13) lib/active_support/callbacks.rb:81:in `send'
activesupport (3.2.13) lib/active_support/callbacks.rb:81:in `run_callbacks'
actionpack (3.2.13) lib/action_dispatch/middleware/callbacks.rb:27:in `call'
actionpack (3.2.13) lib/action_dispatch/middleware/remote_ip.rb:31:in `call'
actionpack (3.2.13) lib/action_dispatch/middleware/debug_exceptions.rb:16:in `call'
actionpack (3.2.13) lib/action_dispatch/middleware/show_exceptions.rb:56:in `call'
railties (3.2.13) lib/rails/rack/logger.rb:32:in `call_app'
railties (3.2.13) lib/rails/rack/logger.rb:16:in `call'
activesupport (3.2.13) lib/active_support/tagged_logging.rb:22:in `tagged'
railties (3.2.13) lib/rails/rack/logger.rb:16:in `call'
actionpack (3.2.13) lib/action_dispatch/middleware/request_id.rb:22:in `call'
rack (1.4.5) lib/rack/methodoverride.rb:21:in `call'
rack (1.4.5) lib/rack/runtime.rb:17:in `call'
activesupport (3.2.13) lib/active_support/cache/strategy/local_cache.rb:72:in `call'
rack (1.4.5) lib/rack/lock.rb:15:in `call'
actionpack (3.2.13) lib/action_dispatch/middleware/static.rb:63:in `call'
rack-cache (1.2) lib/rack/cache/context.rb:136:in `forward'
rack-cache (1.2) lib/rack/cache/context.rb:143:in `pass'
rack-cache (1.2) lib/rack/cache/context.rb:155:in `invalidate'
rack-cache (1.2) lib/rack/cache/context.rb:71:in `call!'
rack-cache (1.2) lib/rack/cache/context.rb:51:in `call'
railties (3.2.13) lib/rails/engine.rb:479:in `call'
railties (3.2.13) lib/rails/application.rb:223:in `call'
railties (3.2.13) lib/rails/railtie/configurable.rb:30:in `send'
railties (3.2.13) lib/rails/railtie/configurable.rb:30:in `method_missing'
passenger (4.0.5) lib/phusion_passenger/rack/thread_handler_extension.rb:77:in `process_request'
passenger (4.0.5) lib/phusion_passenger/request_handler/thread_handler.rb:140:in `accept_and_process_next_request'
passenger (4.0.5) lib/phusion_passenger/request_handler/thread_handler.rb:108:in `main_loop'
passenger (4.0.5) lib/phusion_passenger/request_handler.rb:441:in `start_threads'
passenger (4.0.5) lib/phusion_passenger/request_handler.rb:435:in `initialize'
passenger (4.0.5) lib/phusion_passenger/request_handler.rb:435:in `new'
passenger (4.0.5) lib/phusion_passenger/request_handler.rb:435:in `start_threads'
passenger (4.0.5) lib/phusion_passenger/request_handler.rb:434:in `times'
passenger (4.0.5) lib/phusion_passenger/request_handler.rb:434:in `start_threads'
passenger (4.0.5) lib/phusion_passenger/request_handler.rb:433:in `synchronize'
passenger (4.0.5) lib/phusion_passenger/request_handler.rb:433:in `start_threads'
passenger (4.0.5) lib/phusion_passenger/request_handler.rb:200:in `main_loop'
passenger (4.0.5) helper-scripts/rack-preloader.rb:130

History

#1 - 2013-10-28 13:36 - Etienne Massip

- Status changed from New to Closed
- Priority changed from Urgent to Normal
- Resolution set to Invalid

Please post in [Plugins](#) forum.