

Redmine - Defect #15743

When trying ti access the Administrator >> Settings, redmine retunrs a 500 error

2013-12-19 18:02 - C J

Status:	Closed	Start date:	
Priority:	High	Due date:	
Assignee:		% Done:	0%
Category:	Administration	Estimated time:	0.00 hour
Target version:		Affected version:	2.4.1
Resolution:	Invalid		
Description			
Redmine returns the following error when trying to access the Admin >> Setting section and in need of a resolution soon.			
Internal error			
An error occurred on the page you were trying to access. If you continue to experience problems please contact your Redmine administrator for assistance.			
If you are the Redmine administrator, check your log files for details about the error.			
Installation environment related Information are as follows;			
Default administrator account changed Attachments directory writable Plugin assets directory writable RMagick available ImageMagick convert available			
Environment: Os CentOS 6.5 Using the passenger 4.0.29 Redmine 2.4.1.stable			
Redmine version 2.4.1.stable Ruby version 1.9.3-p484 (2013-11-22) [x86_64-linux] Rails version 3.2.15 Environment production Database adapter Mysql2			
SCM: Filesystem			
Redmine plugins: no plugin installed			

History

#1 - 2013-12-19 21:48 - Jan Niggemann (redmine.org team member)

- Status changed from New to Closed
- Resolution set to Invalid

You have not read [SubmittingBugs](#): Please post in the forums, you will get help there.