

## Redmine - Defect #15876

### incompatible character encodings: UTF-8 and ASCII-8BIT) when displaying (some) issues

2014-01-15 16:02 - john aylward

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		

#### Description

This doesn't happen all the time, and I'm not sure what's different about the issues it's happening with. I first saw the problem with version 2.4.1 so I upgraded using `svn update` and still see the problem.

#### Stack trace:

```
Started GET "/issues/1471" for 172.xx.xx.xx at 2014-01-15 09:54:06 -0500
Processing by IssuesController#show as HTML
Parameters: {"id"=>"1471"}
Current user: aylwardj (id=6)
Rendered issues/_action_menu.html.erb (3.8ms)
Rendered issues/show.html.erb within layouts/base (10.6ms)
Completed 500 Internal Server Error in 122.5ms
```

```
ActionView::Template::Error (incompatible character encodings: UTF-8 and ASCII-8BIT):
```

```
22:   <%= avatar(@issue.author, :size => "50") %>
23:
24:   <div class="subject">
25:     <%= render_issue_subject_with_tree(@issue) %>
26:   </div>
27:     <p class="author">
28:       <%= authoring @issue.created_on, @issue.author %>.
app/views/issues/show.html.erb:25:in `_app_views_issues_show_html_erb__984933681748395012_576942
00'
app/controllers/issues_controller.rb:124:in `block (2 levels) in show'
app/controllers/issues_controller.rb:121:in `show'
```

#### ruby script/about:

```
sh: 1: darcs: not found
sh: 1: cvs: not found
sh: 1: bzi: not found
Environment:
Redmine version      2.4.2.devel.12663
Ruby version         1.9.3-p0 (2011-10-30) [x86_64-linux]
Rails version        3.2.16
Environment          production
Database adapter     MySQL
SCM:
Subversion           1.6.17
Mercurial             2.0.2
Git                  1.7.9.5
Filesystem
Redmine plugins:
redmine_mylyn_connector 2.8.2.stable
```

#### History

#1 - 2014-01-15 16:09 - john aylward

switching the mysql adapter from mysql to mysql2 seems to have fixed the issue.

**#2 - 2014-01-15 16:28 - Toshi MARUYAMA**

- *Status changed from New to Closed*

- *Resolution set to Invalid*