Redmine - Defect #16018

Email notification for new document not sent

2014-02-04 11:28 - Andrey Ivanov

Status:	Needs feedback	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Email notifications	**Estimated time:**	0.00 hour
Target version:			
Resolution:		**Affected version:**	2.4.2

Description

I have successfully configured e-mail notification for Redmine. Everything works fine except notification when **Document added** is set in Administration/Settings/Email notifications. It doesn't work even when I set option **Default notification option** to **For any event in all my project**.

I have checked the old issues but they and their solutions seems not related to my issue (old versions of REDMINE, not configured e-mai settings and so on).

My configuration is:
Redmine 2.4.2.stableDefault administrator account changed
Attachments directory writable
Plugin assets directory writable
RMagick available (optional)
ImageMagick convert available (optional)

Environment:
Redmine version   2.4.2.stable
Ruby version   1.8.7-p352 (2011-06-30) [x86_64-linux]
Rails version   3.2.16
Environment   production
Database adapter   MySQL
SCM:
Subversion   1.6.11
Git   1.7.1
Filesystem
Redmine plugins:
redmine_better_gantt_chart   0.9.0
redmine_rt_custom_field   0.1.1

History

#1 - 2014-03-01 02:28 - Toshi MARUYAMA

- Status changed from New to Needs feedback

Try without plugin.
Test coveres.
http://www.redmine.org/projects/redmine/repository/entry/tags/2.4.3/test/unit/document_test.rb#L31

#2 - 2014-03-03 06:02 - Andrey Ivanov

Hi, Toshi!

Thank you for your answer! Unfortunately I can't uninstall plugins. Deinstallation proceeds without any error but plugins still avialible on the Administration page

It seems that I have to reinstall Redmine from the beginning.

Regards,
Andrey Ivanov

#3 - 2014-05-09 21:54 - James H

+1

Admin>Settings>Email Notifications> CHECK Documents Added
Email people who are involved or watching.

Does not send email notifications upon new added documents.

#4 - 2015-07-14 11:41 - ken t

James H wrote:

> +1
> Admin>Settings>Email Notifications> CHECK Documents Added
> Email people who are involved or watching.
>
> Does not send email notifications upon new added documents.

+1, redmine 3.0.4, no plugins. settings like above, no email send out.