Redmine - Feature #16104

Automatically push/copy some issues to another Redmine Instance

2014-02-15 13:10 - Samuel Samfra

Status:	New	Start date:	Start date:	
Priority:	Normal	Due date:		
Assignee:		% Done:	0%	
Category:	Administration	Estimated time:	0.00 hour	
Target version:				
Resolution:				
Description				
in my company we have 2 redmines. One for our customers and one for the development team.				
I'd like some issues from the "support" redmine to be automatically copied (or manually) to the "dev" redmine. Issue for customers appear "escalated".				
The ideal solution would be that when the issue in dev is completed, the issue in support has another status				

History

#1 - 2014-02-15 15:04 - Bruno Medeiros

Why not having both use cases in the same instance? Redmine now have a pretty complete access control mechanism to allow the isolation you want.

I would like this feature too, but for a more complex cenario.

#2 - 2014-02-16 11:55 - Samuel Samfra

the development center is 100% intern and running in our intranet for security purposes. whereas the support center is external.

Furthermore, we don't use the same skin internally and for our customers.