

Redmine - Defect #16784

Notifications not sent when receiving emails with rake task and async deliveries

2014-04-30 15:51 - JEREMY LEGRAND

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:	Jean-Philippe Lang	% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.5.0
Resolution:	Wont fix		
Description Hi all, I just installed redmine 2.5.0 and my all team is glad to use it. I tried to allow issue creation by email from our clients. The clients will send an email to a specific email address which be fetch by redmine. So our clients do not have access to Redmine. It's works very well with receive_imap parameter and unknown_users=1. The problem is the project maanger does not receive a notification of new issue created by our clients. If I create an issue from the redmine interface, the notification worked. My SMTP settings are async_smtp with gmail account. Thanks for your help !			
Related issues: Related to Redmine - Feature #26791: Send individual notification mails per m... <div>Closed</div>			

Associated revisions

Revision 13123 - 2014-05-02 09:07 - Jean-Philippe Lang

Use async email deliveries in rake tasks (#16784).

History

#1 - 2014-05-02 09:07 - Jean-Philippe Lang

- Status changed from New to Resolved
- Assignee set to Jean-Philippe Lang
- Target version set to 2.5.2
- Resolution set to Fixed

This should be fixed by [r13123](#).

#2 - 2014-05-02 09:07 - Jean-Philippe Lang

- Subject changed from Email notification from issue created by unknown user to Notifications not sent when receiving emails with rake task and async deliveries

#3 - 2014-05-02 16:25 - JEREMY LEGRAND

Hi,

I updated the file email.rake and the notifications still don't work.
I restarted all my server, I use "bundle install" command.
I saw you changed the target version to 2.5.2. That's means others fixes are needed for my defect ?

Many thanks for your contribution Jean-Philippe.

#4 - 2014-05-02 16:33 - Toshi MARUYAMA

- File rev13123.patch added

13123 have not merged to 2.5-stable yet.
Try this patch to your Redmine.

#5 - 2014-05-02 17:19 - JEREMY LEGRAND

I downloaded the file from the revision : <http://www.redmine.org/projects/redmine/repository/revisions/13123/entry/trunk/lib/tasks/email.rake> and overrided my file.
I check your patch, my email.rake file seems to be correct.

Unfortunately, notifications from unknown_users by rake still don't work.
It's the last feature wanted by my team before go-live with our clients.
I really hope that the next version of Redmine will work on this specific feature.

Kind regards,

#6 - 2014-05-02 17:24 - Toshi MARUYAMA

- Status changed from Resolved to New
- Resolution deleted (Fixed)

#7 - 2014-07-06 12:28 - Jean-Philippe Lang

- Target version changed from 2.5.2 to Candidate for next minor release

#8 - 2018-10-11 03:50 - Go MAEDA

- Related to Feature #26791: Send individual notification mails per mail recipient added

#9 - 2018-11-30 14:00 - Go MAEDA

- Status changed from New to Closed
- Target version deleted (Candidate for next minor release)
- Resolution set to Wont fix

In Redmine 4.0, the async_smtp setting is obsolete and emails are delivered asynchronously by default.

Files

rev13123.patch	1.49 KB	2014-05-02	Toshi MARUYAMA
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