

## Redmine - Feature #1707

### Sending e-mail to roles involved on status changed.

2008-07-29 16:17 - Andrea Maleci

<b>Status:</b>	New	<b>Start date:</b>	2008-07-29
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>			
<b>Description</b>			
<p>Typically we have different teams involved on a project, related by strict redmine workflow. When an issue status changes, we have to notify to a team, not a person, that this issue is available for their work. I explain better. When an issue is open, we have a development team that has to be involved. When someone of development resolve it, T&amp;Q team, the only role that can manage this status, has to test it, but development don't know who will test it. We are asking a feature that follows the workflow and send to people belonging to the role that can manage new status a mail, so they can start their job. Thanks a lot,  Andrea</p>			
<b>Related issues:</b>			
Related to Redmine - Feature # 13555: Project level watchers and notifications		<b>New</b>	
Related to Redmine - Feature # 6234: Send email to particular users when stat...		<b>New</b>	2010-08-27
Duplicated by Redmine - Feature # 22960: Add "EXTRA NOTIFICATION DESTINY" in ...		<b>Closed</b>	

## History

### #1 - 2013-03-18 06:04 - Dipan Mehta

This is possible to do using plugins. In fact there are two plugins that does this exactly:

1. [Mail wrapper](#)
2. [Mail Status Plugin](#)

Hope this helps.

### #2 - 2017-12-07 02:58 - Go MAEDA

- Related to Feature #6234: Send email to particular users when status changes added

### #3 - 2017-12-07 02:59 - Go MAEDA

- Duplicated by Feature #22960: Add "EXTRA NOTIFICATION DESTINY" in Issues Statuses added