

Redmine - Feature #1707

Sending e-mail to roles involved on status changed.

2008-07-29 16:17 - Andrea Maleci

Status:	New	Start date:	2008-07-29
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description			
<p>Typically we have different teams involved on a project, related by strict redmine workflow. When an issue status changes, we have to notify to a team, not a person, that this issue is available for their work. I explain better. When an issue is open, we have a development team that has to be involved. When someone of development resolve it, T&Q team, the only role that can manage this status, has to test it, but development don't know who will test it. We are asking a feature that follows the workflow and send to people belonging to the role that can manage new status a mail, so they can start their job. Thanks a lot, Andrea</p>			
Related issues:			
Related to Redmine - Feature # 13555: Project level watchers and notifications		New	
Related to Redmine - Feature # 6234: Send email to particular users when stat...		New	2010-08-27
Duplicated by Redmine - Feature # 22960: Add "EXTRA NOTIFICATION DESTINY" in ...		Closed	

History

#1 - 2013-03-18 06:04 - Dipan Mehta

This is possible to do using plugins. In fact there are two plugins that does this exactly:

1. [Mail wrapper](#)
2. [Mail Status Plugin](#)

Hope this helps.

#2 - 2017-12-07 02:58 - Go MAEDA

- Related to Feature #6234: Send email to particular users when status changes added

#3 - 2017-12-07 02:59 - Go MAEDA

- Duplicated by Feature #22960: Add "EXTRA NOTIFICATION DESTINY" in Issues Statuses added