

## Redmine - Defect #17216

### new issue subject cropped from e-mail

2014-06-18 09:19 - Andrey Sennikov

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Email receiving	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b> 2.5.1
<b>Resolution:</b> Duplicate	

**Description**

if i'll create new issue submitted by e-mail with subject in russian language it will be cropped after 70 chars.  
If i'll create new issue from web-interface with same subject, everything is OK, none of chars will be cropped  
If i'll create new issue submitted by e-mail written in English, everything is OK.

no errors in production.log

Mysql 5.6.14-log

Environment:

Redmine version	2.5.1.stable
Ruby version	1.9.3-p194 (2012-04-20) [x86_64-linux]
Rails version	3.2.17
Environment	production
Database adapter	Mysql2

SCM:

Subversion	1.6.17
Git	1.7.10.4

Filesystem

Redmine plugins:

once_assigned_ever_watcher	0.1.0
redmine_agile	1.3.1
redmine_auto_assigned_user	0.2.0
redmine_issue_checklist	2.0.5
redmine_issue_favicon	0.0.1
redmine_issue_history	1.0.0
redmine_knowledgebase	3.0.4
redmine_login_audit	0.1.5
redmine_people	0.1.8
redmine_vote	1.0.1
redmine_wysiwyg	1.0.0

**Related issues:**

Related to Redmine - Defect # 16859: rdm-mailhandler: subject corruption	<b>Closed</b>
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### History

#### #1 - 2014-06-18 10:09 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Duplicate

Duplicate with #16859.

#2 - 2014-06-18 10:10 - Toshi MARUYAMA

- Related to Defect #16859: rdm-mailhandler: subject corruption added

**Files**

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rm_er1.gif	31.8 KB	2014-06-18	Andrey Sennikov
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