

## Redmine - Defect #17835

### Issue Properties revert to previously set value when submitting ticket update

2014-09-11 01:58 - Oscar Santos

<b>Status:</b>	New	<b>Start date:</b>																																					
<b>Priority:</b>	Normal	<b>Due date:</b>																																					
<b>Assignee:</b>		<b>% Done:</b>	0%																																				
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour																																				
<b>Target version:</b>		<b>Affected version:</b>																																					
<b>Resolution:</b>																																							
<b>Description</b>																																							
<p>At times, when an Issue is updated and the Issue Properties (e.g. Priority, % Done, etc.) are changed then submitted, a following update will revert those changes. I have been able to replicate it only a handful of times. When I am able to replicate it, I can see the Issue Properties set to the old value and refreshing the page does not update them. It is only when I back out of the page then return to that issue it updates properly.</p> <p>I suspect a browser/cache issue but I am uncertain of what changes to adjust that will play nicely with Redmine to avoid this. Has anyone else experienced this issues?</p> <p>My environment details is below:</p> <p>Environment:</p> <table><tr><td>Redmine version</td><td>2.5.2.stable</td></tr><tr><td>Ruby version</td><td>2.0.0-p353 (2013-11-22) [x86_64-linux]</td></tr><tr><td>Rails version</td><td>3.2.19</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>Mysql2</td></tr></table> <p>SCM:</p> <table><tr><td>Subversion</td><td>1.8.10</td></tr><tr><td>Filesystem</td><td></td></tr></table> <p>Redmine plugins:</p> <table><tr><td>AgileDwarf</td><td>0.0.3</td></tr><tr><td>issue_repo_history_merge</td><td>0.0.2</td></tr><tr><td>redmine_auto_watch</td><td>1.0.0</td></tr><tr><td>redmine_banner</td><td>0.0.9</td></tr><tr><td>redmine_issue_checklist</td><td>2.0.5</td></tr><tr><td>redmine_issue_templates</td><td>0.0.5</td></tr><tr><td>redmine_landing_page</td><td>0.1.0</td></tr><tr><td>redmine_pdf_export_backports</td><td>0.0.1</td></tr><tr><td>redmine_reminder</td><td>0.4</td></tr><tr><td>redmine_wiki_extensions</td><td>0.6.4</td></tr><tr><td>redmine_wiki_sql</td><td>0.0.1</td></tr></table>				Redmine version	2.5.2.stable	Ruby version	2.0.0-p353 (2013-11-22) [x86_64-linux]	Rails version	3.2.19	Environment	production	Database adapter	Mysql2	Subversion	1.8.10	Filesystem		AgileDwarf	0.0.3	issue_repo_history_merge	0.0.2	redmine_auto_watch	1.0.0	redmine_banner	0.0.9	redmine_issue_checklist	2.0.5	redmine_issue_templates	0.0.5	redmine_landing_page	0.1.0	redmine_pdf_export_backports	0.0.1	redmine_reminder	0.4	redmine_wiki_extensions	0.6.4	redmine_wiki_sql	0.0.1
Redmine version	2.5.2.stable																																						
Ruby version	2.0.0-p353 (2013-11-22) [x86_64-linux]																																						
Rails version	3.2.19																																						
Environment	production																																						
Database adapter	Mysql2																																						
Subversion	1.8.10																																						
Filesystem																																							
AgileDwarf	0.0.3																																						
issue_repo_history_merge	0.0.2																																						
redmine_auto_watch	1.0.0																																						
redmine_banner	0.0.9																																						
redmine_issue_checklist	2.0.5																																						
redmine_issue_templates	0.0.5																																						
redmine_landing_page	0.1.0																																						
redmine_pdf_export_backports	0.0.1																																						
redmine_reminder	0.4																																						
redmine_wiki_extensions	0.6.4																																						
redmine_wiki_sql	0.0.1																																						

#### History

##### #1 - 2014-10-09 12:07 - Toshi MARUYAMA

- Category changed from Performance to Issues

##### #2 - 2016-03-27 13:25 - Toshi MARUYAMA

- Description updated