

## Redmine - Feature #18170

### Make subject.strip in app/models/mail\_handler.rb configurable

2014-10-23 15:27 - Yar n

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Email receiving	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b>	
<b>Description</b> In Russian words are long. and very often issues becoming stripped by 255 chars.  i believe, <a href="#">#5698</a> was solution to prevent VERY long subjects. but hardcoding 255 for whole system seems to me very strange solution.  so, I'm requesting new feature - make subject.strip configurable!	

#### History

**#1 - 2014-11-19 09:11 - Toshi MARUYAMA**

- Description updated

**#2 - 2014-11-19 09:19 - Toshi MARUYAMA**

- Status changed from New to Closed

[#5698](#) is for Rails validation.

"string" length depends on Database.

We cannot change mail\_handler.rb limits without Issue#subject definition change.

**#3 - 2014-11-19 11:39 - Yar n**

without what?

**#4 - 2014-11-19 12:48 - Toshi MARUYAMA**

Issue#subject database field definition change.