

## Redmine - Defect #182

### Stats not working

2008-01-11 07:43 - Walid Moghrabi

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b>
<b>Resolution:</b>	
<b>Description</b>	
I have installed Redmine 0.6.3 and everything seems to work properly but the stats are not working. I only get this error message :	
Internal error	
An error occurred on the page you were trying to access. If you continue to experience problems please contact your redMine administrator for assistance.	
Back	
I don't understand why because everything else is working properly	
<b>Related issues:</b>	
Has duplicate Redmine - Defect #598: Statistics for subversion is not working	<b>Closed</b> <b>2008-02-04</b>

### History

#### #1 - 2008-01-11 08:07 - Michael Pirogov

SVN stats or what?

An error description is in mongrel.log or production.log  
Please post an error report here or just  
try [http://rubyforge.org/forum/message.php?msg\\_id=32570](http://rubyforge.org/forum/message.php?msg_id=32570)

#### #2 - 2008-01-11 08:07 - Michael Pirogov

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#### #3 - 2008-01-11 11:12 - Jean-Philippe Lang

As Michael said, you have to give a bit more information.  
What the exact action that returns this error (give the url would help) ? Also, the error log is needed to know what is going wrong.

#### #4 - 2008-01-12 06:52 - Walid Moghrabi

Hi, here is the error log :

```
*****  
Processing RepositoriesController#stats (for 192.168.1.65 at  
2008-01-12 12:50:20) [GET]  
Session ID: b1a721dcabdfddd252f68d2478a9706  
Parameters: {"action"=>"stats",  
"id"=>"3",  
"controller"=>"repositories"}  
Rendering within layouts/base  
Rendering repositories/stats  
Completed in 0.02995 (33 reqs/sec) | Rendering: 0.01631
```

(54%) | DB: 0.00270 (9%) | 200 OK

<http://redmine.lezard-visuel.com/repositories/stats/3>

Processing RepositoriesController#graph (for 192.168.1.65 at 2008-01-12 12:50:20) [GET]  
Session ID: b1a721dcabdfddd252f68d2478a9706  
Parameters: {"graph"=>"commits\_per\_month"

```
,"  
"action"=>"graph",  
"id"=>"3",  
"controller"=>"repositories"}  
,"
```

NameError (undefined local variable or method `transitive`  
for <UNDEFINED> ... </>:REXML::Document):  
/usr/lib/ruby/1.8/rexml/document.rb:186:in `write'

/var/www/localhost/htdocs/redmine/lib/SVG/Graph/Graph.rb:211:in  
`burn'

/var/www/localhost/htdocs/redmine/app/controllers/repositories\_co  
ntroller.rb:221:in  
`graph\_commits\_per\_month'

/var/www/localhost/htdocs/redmine/app/controllers/repositories\_co  
ntroller.rb:148:in  
`graph'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/base.rb:1101:in  
`send'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/base.rb:1101:in  
`perform\_action\_without\_filters'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/filters.rb:696:in  
`call\_filters'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/filters.rb:688:in  
`perform\_action\_without\_benchmark'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/benchmarking.rb:66:in  
`perform\_action\_without\_rescue'  
/usr/lib/ruby/1.8/benchmark.rb:293:in `measure'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/benchmarking.rb:66:in  
`perform\_action\_without\_rescue'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/rescue.rb:83:in  
`perform\_action'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/base.rb:435:in  
`send'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/base.rb:435:in  
`process\_without\_filters'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/filters.rb:684:in  
`process\_without\_session\_management\_support'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/session\_management.rb:114:in  
`process'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act  
ion\_controller/base.rb:334:in  
`process'

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/dispatcher.rb:41:in
`dispatch`
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/fcgi_handler.rb:168:in
`process_request`
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/fcgi_handler.rb:143:in
`process_each_request`!
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/fcgi_handler.rb:109:in
`with_signal_handler`
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/fcgi_handler.rb:142:in
`process_each_request`!
/usr/lib/ruby/site_ruby/1.8/fcgi.rb:600:in `each CGI'
/usr/lib/ruby/site_ruby/1.8/fcgi.rb:597:in `each'
/usr/lib/ruby/site_ruby/1.8/fcgi.rb:597:in `each CGI'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/fcgi_handler.rb:141:in
`process_each_request`!
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/fcgi_handler.rb:55:in
`process`!
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/fcgi_handler.rb:25:in
`process`!
/var/www/localhost/htdocs/redmine/public/dispatch.fcgi:24
```

```
Processing RepositoriesController#graph (for 192.168.1.65 at 2008-01-12 12:50:20) [GET]
Session ID: b1a721dcabdfddd252f68d2478a9706
Parameters: {"graph"=>"commits_per_author%quot;,
"action"=>"graph",
"id"=>"3",
"controller"=>"repositories"}
```

```
NameError (undefined local variable or method `transitive' for <UNDEFINED> ... </>:REXML::Document):
/usr/lib/ruby/1.8/rexml/document.rb:186:in `write'
```

```
/var/www/localhost/htdocs/redmine/lib/SVG/Graph/Graph.rb:211:in
`burn'
```

```
/var/www/localhost/htdocs/redmine/app/controllers/repositories_controller.rb:261:in
`graph_commits_per_author'
```

```
/var/www/localhost/htdocs/redmine/app/controllers/repositories_controller.rb:150:in
`graph'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/base.rb:1101:in
`send'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/base.rb:1101:in
`perform_action_without_filters'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/filters.rb:696:in
`call_filters'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/filters.rb:688:in
`perform_action_without_benchmark'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/benchmarking.rb:66:in
`perform_action_without_rescue'
/usr/lib/ruby/1.8/benchmark.rb:293:in `measure'

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`perform_action'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/base.rb:435:in
`send'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/base.rb:435:in
`process_without_filters'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/filters.rb:684:in
`process_without_session_management_support'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/session_management.rb:114:in
`process'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/base.rb:334:in
`process'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/dispatcher.rb:41:in
`dispatch'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:168:in
`process_request'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:143:in
`process_each_request!'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:109:in
`with_signal_handler'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:142:in
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/usr/lib/ruby/site_ruby/1.8/cgi.rb:600:in `each CGI'
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/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:141:in
`process_each_request!'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:55:in
`process!'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:25:in
`process!'
/var/www/localhost/htdocs/redmine/public/dispatch.fcgi:24
```

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**#5 - 2008-01-12 06:58 - Walid Moghrabi**

From what I can see, it looks like a problem related to

dispatch.fcgi.

As I said in another report, I had to use the deispatch.fcgi from 0.6.0 release to make 0.6.3 works on my server.

Here are some informations about my server configuration :

```
uname -a : Linux gecko 2.6.23-gentoo-r3 #1 SMP Wed Dec 5
13:40:38 CET 2007 i686 AMD Athlon(tm) X2 Dual Core Processor
BE-2300 AuthenticAMD GNU/Linux
```

Apache version : apache 2.2.6

Rails : 1.2.6

Subversion : 1.4.5

mod\_fastcgi : 2.4.4

MySql : 5.0.44

If you need more informations, just ask :)

#### **#6 - 2008-01-12 07:27 - Jean-Philippe Lang**

As Michael said, this look the same as:

[http://rubyforge.org/forum/message.php?msg\\_id=32570](http://rubyforge.org/forum/message.php?msg_id=32570)

#### **#7 - 2008-01-15 13:35 - Jean-Philippe Lang**

Not a Redmine bug, see:

<http://www.germane-software.com/projects/rexml/ticket/115>

and upgrade ruby.

#### **#8 - 2008-01-15 16:58 - Walid Moghrabi**

My ruby was up to date but the bug is still present but thanks to your link, it is now corrected, thanks.