

Redmine - Defect #182

Stats not working

2008-01-11 07:43 - Walid Moghrabi

| | | | |
|--|--------|--------------------------|------------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | | Estimated time: | 0.00 hour |
| Target version: | | Affected version: | |
| Resolution: | | | |
| Description | | | |
| I have installed Redmine 0.6.3 and everything seems to work properly but the stats are not working. I only get this error message : | | | |
| Internal error | | | |
| An error occurred on the page you were trying to access. If you continue to experience problems please contact your redMine administrator for assistance. | | | |
| Back | | | |
| I don't understand why because everything else is working properly | | | |
| Related issues: | | | |
| Has duplicate Redmine - Defect #598: Statistics for subversion is not working | | Closed | 2008-02-04 |

History

#1 - 2008-01-11 08:07 - Michael Pirogov

SVN stats or what?

An error description is in mongrel.log or production.log
Please post an error report here or just
try http://rubyforge.org/forum/message.php?msg_id=32570

#2 - 2008-01-11 08:07 - Michael Pirogov

SVN stats or what?

An error description is in mongrel.log or production.log
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#3 - 2008-01-11 11:12 - Jean-Philippe Lang

As Michael said, you have to give a bit more information.
What the exact action that returns this error (give the url would help) ? Also, the error log is needed to know what is going wrong.

#4 - 2008-01-12 06:52 - Walid Moghrabi

Hi, here is the error log :

Processing RepositoriesController#stats (for 192.168.1.65 at
2008-01-12 12:50:20) [GET]
Session ID: b1a721dcabdfddd252f68d2478a9706
Parameters: {"action"=>"stats",
"id"=>"3",
"controller"=>"repositories"}
Rendering within layouts/base
Rendering repositories/stats
Completed in 0.02995 (33 reqs/sec) | Rendering: 0.01631

(54%) | DB: 0.00270 (9%) | 200 OK

<http://redmine.lezard-visuel.com/repositories/stats/3>

```
Processing RepositoriesController#graph (for 192.168.1.65 at
2008-01-12 12:50:20) [GET]
Session ID: b1a721dcabdfddddd252f68d2478a9706
Parameters: {"graph"=>"commits_per_month"
;
"action"=>"graph",
"id"=>"3",
"controller"=>"repositories"}
```

```
NameError (undefined local variable or method `transitive'
for <UNDEFINED> ... </>:REXML::Document):
/usr/lib/ruby/1.8/rexml/document.rb:186:in `write'
```

```
/var/www/localhost/htdocs/redmine/lib/SVG/Graph/Graph.rb:211:in
`burn'
```

```
/var/www/localhost/htdocs/redmine/app/controllers/repositories_co
ntroller.rb:221:in
`graph_commits_per_month'
```

```
/var/www/localhost/htdocs/redmine/app/controllers/repositories_co
ntroller.rb:148:in
`graph'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/base.rb:1101:in
`send'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/base.rb:1101:in
`perform_action_without_filters'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/filters.rb:696:in
`call_filters'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/filters.rb:688:in
`perform_action_without_benchmark'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/benchmarking.rb:66:in
`perform_action_without_rescue'
/usr/lib/ruby/1.8/benchmark.rb:293:in `measure'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/benchmarking.rb:66:in
`perform_action_without_rescue'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/rescue.rb:83:in
`perform_action'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/base.rb:435:in
`send'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/base.rb:435:in
`process_without_filters'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/filters.rb:684:in
`process_without_session_management_support'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/session_management.rb:114:in
`process'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/act
ion_controller/base.rb:334:in
`process'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/dispatcher.rb:41:in
`dispatch'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:168:in
`process_request'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:143:in
`process_each_request!'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:109:in
`with_signal_handler'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:142:in
`process_each_request!'
/usr/lib/ruby/site_ruby/1.8/cgi.rb:600:in `each CGI'
/usr/lib/ruby/site_ruby/1.8/cgi.rb:597:in `each'
/usr/lib/ruby/site_ruby/1.8/cgi.rb:597:in `each CGI'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:141:in
`process_each_request!'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:55:in
`process!'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:25:in
`process!'
/var/www/localhost/htdocs/redmine/public/dispatch.fcgi:24
```

```
Processing RepositoriesController#graph (for 192.168.1.65 at
2008-01-12 12:50:20) [GET]
Session ID: b1a721dcabdfddd252f68d2478a9706
Parameters: {"graph"=>"commits_per_author%quot;,,
"action"=>"graph",
"id"=>"3",
"controller"=>"repositories"}
```

```
NameError (undefined local variable or method `transitive'
for <UNDEFINED> ... </>:REXML::Document):
/usr/lib/ruby/1.8/rexml/document.rb:186:in `write'
```

```
/var/www/localhost/htdocs/redmine/lib/SVG/Graph/Graph.rb:211:in
`burn'
```

```
/var/www/localhost/htdocs/redmine/app/controllers/repositories_controller.rb:261:in
`graph_commits_per_author'
```

```
/var/www/localhost/htdocs/redmine/app/controllers/repositories_controller.rb:150:in
`graph'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/base.rb:1101:in
`send'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/base.rb:1101:in
`perform_action_without_filters'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/filters.rb:696:in
`call_filters'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/filters.rb:688:in
`perform_action_without_benchmark'
```

```
/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/benchmarking.rb:66:in
`perform_action_without_rescue'
/usr/lib/ruby/1.8/benchmark.rb:293:in `measure'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/benchmarking.rb:66:in
`perform_action_without_rescue'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/rescue.rb:83:in
`perform_action'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/base.rb:435:in
`send'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/base.rb:435:in
`process_without_filters'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/filters.rb:684:in
`process_without_session_management_support'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/session_management.rb:114:in
`process'

/var/www/localhost/htdocs/redmine/vendor/rails/actionpack/lib/action_controller/base.rb:334:in
`process'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/dispatcher.rb:41:in
`dispatch'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:168:in
`process_request'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:143:in
`process_each_request!'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:109:in
`with_signal_handler'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:142:in
`process_each_request!'
/usr/lib/ruby/site_ruby/1.8/cgi.rb:600:in `each CGI'
/usr/lib/ruby/site_ruby/1.8/cgi.rb:597:in `each'
/usr/lib/ruby/site_ruby/1.8/cgi.rb:597:in `each CGI'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:141:in
`process_each_request!'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:55:in
`process!'

/var/www/localhost/htdocs/redmine/vendor/rails/railties/lib/cgi_handler.rb:25:in
`process!'
/var/www/localhost/htdocs/redmine/public/dispatch.fcgi:24
```

#5 - 2008-01-12 06:58 - Walid Moghrabi

From what I can see, it looks like a problem related to

dispatch.fcgi.

As I said in another report, I had to use the deispatch.fcgi from 0.6.0 release to make 0.6.3 works on my server.

Here are some informations about my server configuration :

uname -a : Linux gecko 2.6.23-gentoo-r3 #1 SMP Wed Dec 5 13:40:38 CET 2007 i686 AMD Athlon(tm) X2 Dual Core Processor BE-2300 AuthenticAMD GNU/Linux

Apache version : apache 2.2.6

Rails : 1.2.6

Subversion : 1.4.5

mod_fastcgi : 2.4.4

MySql : 5.0.44

If you need more informations, just ask :)

#6 - 2008-01-12 07:27 - Jean-Philippe Lang

As Michael said, this look the same as:

http://rubyforge.org/forum/message.php?msg_id=32570

#7 - 2008-01-15 13:35 - Jean-Philippe Lang

Not a Redmine bug, see:

<http://www.germane-software.com/projects/rexml/ticket/115>

and upgrade ruby.

#8 - 2008-01-15 16:58 - Walid Moghrabi

My ruby was up to date but the bug is still present but thanks to your link, it is now corrected, thanks.