Redmine - Feature #1894

Administrator e-mail control

2008-09-14 00:29 - Paulo Sousa

Status:	New	**Start date:**	2008-09-14
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Email notifications	**Estimated time:**	0.00 hour
Target version:			
Resolution:			

Description

It would be nice an administrator or project manager, control some e-mails rules. This rules could be by example, if user is a reporter only receive e-mail notification for new issues and don't receive e-mails about change logs and work hours on that issue, or if user is a reporter and send a new issue by e-mail only receive one e-mail confirmation. This is because i' m trying to use redmine like a helpdesk system, and i want to give to my clients the capacity of report problems by e-mail to redmine, but i don't want they can see the rest of workflow.

History

#1 - 2013-03-18 08:20 - Dipan Mehta

There are few plug-ins that works specifically for this purpose - namely

1. Anonymous Watchers
2. Anonymous Authors
3. Helpdesk
4. Helpdesk