Redmine - Feature #1894

Administrator e-mail control

2008-09-14 00:29 - Paulo Sousa

Status:	New	Start date:	2008-09-14
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description			

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It would be nice an administrator or project manager, control some e-mails rules. This rules could be by example, if user is a reporter only receive e-mail notification for new issues and don't receive e-mails about change logs and work hours on that issue, or if user is a reporter and send a new issue by e-mail only receive one e-mail confirmation. This is because i'm trying to use redmine like a helpdesk system, and i want to give to my clients the capacity of report problems by e-mail to redmine, but i don't want they can see the rest of workflow.

History

#1 - 2013-03-18 08:20 - Dipan Mehta

There are few plug-ins that works specifically for this purpose - namely

1. Anonymous Watchers

- 2. <u>Anonymous Authors</u>
- 3. Helpdesk
- 4. Helpdesk