

## Redmine - Defect #19039

### Mail notification is formatting dates with changer's locale

2015-02-05 14:31 - Rafael Vargas

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	I18n	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	3.0.0	<b>Affected version:</b>	2.6.0
<b>Resolution:</b>	Fixed		
<b>Description</b>			
<p>Our installation default language is PT-BR but some users have EN configured as user language for their personal accounts.</p> <p>The date formats are: pt-BR: "DD/MM/YYYY" and en: "MM/DD/YYYY"</p> <p>When someone makes a change in the dates (start date/due date) using Redmine in EN, the email notifications for those users using PT-BR come almost completely localized with the exception of the dates that are coming in the changers locale format.</p> <p>This can lead to problems with dates like 10/mar/2015 which will be formatted as 10/03/2015 for PT-BR and 03/10/2015 for EN.</p> <p>The dates seem to be correctly saved in the database as opening the issue in the browser shows the dates correctly localized.</p> <p>My environment is as follows:</p> <pre>Environment:   Redmine version      2.6.0.stable   Ruby version         2.1.1-p76 (2014-02-24) [x86_64-linux]   Rails version        3.2.19   Environment          production   Database adapter     Mysql2 SCM:   Subversion           1.8.10   Mercurial            1.3.1   Cvs                  1.12.13   Git                  1.8.0   Filesystem Redmine plugins:   redmine_better_gantt_chart 0.9.0</pre>			

#### Associated revisions

##### Revision 13978 - 2015-02-08 10:34 - Jean-Philippe Lang

Don't use current user locale to format dates (#19039).

#### History

##### #1 - 2015-02-07 09:31 - Jean-Philippe Lang

When sending email notifications, Redmine uses the default locale defined in application settings (Settings / Display / Default language). Which one is yours, EN or PT-BR?

##### #2 - 2015-02-07 18:25 - Rafael Vargas

My default language is set to PT-BR, and I'm not forcing the default language anywhere.

But these are the date and time settings:

```
Start calendars on: Based on user's language
Date format: Based on user's language
Time format: Based on user's language
```

##### #3 - 2015-02-07 19:19 - Jean-Philippe Lang

- Target version set to 3.0.0

**#4 - 2015-02-08 10:35 - Jean-Philippe Lang**

- Status changed from New to Closed

- Assignee set to Jean-Philippe Lang

- Resolution set to Fixed

This is fixed in [r13978](#), thanks for pointing this out.

**#5 - 2015-02-09 12:06 - Rafael Vargas**

Thanks for the quick fix and for the great software!

As a note, shouldn't the notification emails be localized according to the user receiving those emails?