

## Redmine - Defect #19325

### ActionController::UnknownFormat: error for PDF request and unknown user

2015-03-10 14:47 - Björn Peemöller

|  |                           |                          |           |
|--|---------------------------|--------------------------|-----------|
| <b>Status:</b>   | Closed                    | <b>Start date:</b>       |           |
| <b>Priority:</b>   | Normal                    | <b>Due date:</b>         |           |
| <b>Assignee:</b>   | Jean-Philippe Lang        | <b>% Done:</b>           | 0%        |
| <b>Category:</b>   | Accounts / authentication | <b>Estimated time:</b>   | 0.00 hour |
| <b>Target version:</b>   | 3.0.1                     | <b>Affected version:</b> | 3.0.0     |
| <b>Resolution:</b>   | Fixed                     |                          |           |
| <b>Description</b>   |                           |                          |           |
| <p>Hi, I just got the following error for my Redmine 3.0.0 installation:</p>   |                           |                          |           |
| ERROR MESSAGE:   |                           |                          |           |
| ActionController::UnknownFormat: ActionController::UnknownFormat   |                           |                          |           |
| WHERE:   |                           |                          |           |
| issues#show  |                           |                          |           |
| app/controllers/application_controller.rb:238<br>app/controllers/application_controller.rb:266   |                           |                          |           |
| URL:   |                           |                          |           |
| https://<our-server>/issues/353.pdf  |                           |                          |           |
| BROWSER:   |                           |                          |           |
| 100.0% Googlebot 2.1 ()  |                           |                          |           |
| FULL BACKTRACE:  |                           |                          |           |
| [GEM_ROOT]/gems/actionpack-4.2.0/lib/action_controller/metal/mime_responds.rb:218<br>app/controllers/application_controller.rb:238<br>app/controllers/application_controller.rb:266<br>[GEM_ROOT]/gems/activerecord-4.2.0/lib/active_record/rescueable.rb:80<br>...                                    |                           |                          |           |
| <p>The problem arises when a <b>user that is not logged in</b> tries to retrieve the PDF export of an issue, which is not allowed in our configuration. It seems for me that the method <code>require_login</code> in <code>application_controller.rb</code> is missing a case for the PDF format.</p> |                           |                          |           |

#### Associated revisions

Revision 14069 - 2015-03-10 19:19 - Jean-Philippe Lang

Fixed that `#require_login` should respond for other request types (#19325).

Revision 14091 - 2015-03-14 16:00 - Jean-Philippe Lang

## History

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### #1 - 2015-03-10 19:21 - Jean-Philippe Lang

- Subject changed from *Redmine 3.0.0 throws ActionController::UnknownFormat: ActionController::UnknownFormat for PDF request and unknown user* to *Redmine 3.0.0 throws ActionController::UnknownFormat: for PDF request and unknown user*
- Status changed from *New* to *Resolved*
- Assignee set to *Jean-Philippe Lang*
- Target version set to *3.0.1*
- Resolution set to *Fixed*

| *The problem arises when a user that is not logged in tries to retrieve the PDF export of an issue, which is not allowed in our configuration*

Permission for exporting to PDF is not a core feature but this error should be fixed by r14069.

### #2 - 2015-03-11 09:02 - Björn Peemöller

Thanks for fixing this!

### #3 - 2015-03-14 16:01 - Jean-Philippe Lang

- Subject changed from *Redmine 3.0.0 throws ActionController::UnknownFormat: for PDF request and unknown user* to *ActionController::UnknownFormat: error for PDF request and unknown user*
- Status changed from *Resolved* to *Closed*