

## Redmine - Defect #20252

### Email notifications of issue updates do not process text formatting on custom long text

2015-07-06 15:55 - the fury

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.0.3
<b>Resolution:</b>			
<b>Description</b>			
<p>Redmine's email notifications do not have wiki formatting on custom fields. The description is formatted, so for example lists are bulleted or numbered, but any custom long text fields which have "text formatting" checked are still sent as plain text (i.e. as the user typed it)</p> <ul style="list-style-type: none"><li>• Ubuntu server 14.04.2 LTS</li><li>• MySQL 5.5.43-0ubuntu0.14.04.1</li><li>• Ruby 2.2.0p0 revision 49005</li><li>• Rails 4.2.2</li><li>• Redmine 3.0.3 <a href="#">r14369</a></li><li>• Plugins:<ul style="list-style-type: none"><li>◦ Wiki graphviz plugin</li><li>◦ Wiki extensions plugin</li><li>◦ Plugin I wrote for some extra wiki formatting macros</li></ul></li></ul>			

#### History

##### #1 - 2015-07-06 16:30 - the fury

- File *Capture.PNG* added

Added screenshot of the email. The three highlighted fields are custom fields, long text, "Text formatting" is checked. Below them, you can see the description picks up formatting commands like bullet points.

Capture.PNG

##### #2 - 2015-07-22 20:14 - the fury

Still an issue in 3.0.4

#### Files

Capture.PNG	23.7 KB	2015-07-06	the fury
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