

Redmine - Defect #20277

"Couldn't find template for digesting" error in the log when sending a thumbnail or an attachment

2015-07-09 11:37 - Olivier Houdas

Status:	Closed	Start date:	
Priority:	Low	Due date:	
Assignee:	Go MAEDA	% Done:	0%
Category:	Attachments	Estimated time:	0.00 hour
Target version:	3.4.13	Affected version:	3.0.3
Resolution:	Fixed		
Description			
<ol style="list-style-type: none">1. Activate thumbnails in the Redmine configuration (Checkbox in the Display tab of Administration\Settings)2. Display an issue which has attached images3. Check the log of Redmine <p>ERROR -- : Couldn't find template for digesting: attachments/thumbnail ERROR -- : Couldn't find template for digesting: attachments/download</p> <p>Tested without any plugin, on Redmine 3.0.3 (Rails 4.2), on Linux CentOS.</p> <p>The messages are triggered in calls to stale?() in app/controllers/attachments_controller.rb in methods download and thumbnail, and consequently do not break anything in the application, it just never uses the cache.</p>			

Associated revisions

Revision 19365 - 2019-12-12 15:32 - Go MAEDA

Fix "Couldn't find template for digesting" error in the log when sending an attachment or thumbnail (#20277).

Patch by Olivier Houdas.

Revision 19366 - 2019-12-12 15:52 - Go MAEDA

Merged r19365 from trunk to 4.1-stable (#20277).

Revision 19367 - 2019-12-12 15:56 - Go MAEDA

Merged r19365 from trunk to 4.0-stable (#20277).

Revision 19368 - 2019-12-12 15:56 - Go MAEDA

Merged r19365 from trunk to 3.4-stable (#20277).

History

#1 - 2015-08-21 11:14 - Jonathan Tee

same with Redmine 3.1
Ruby 2.2.1, Rails 4.2, fcgid

#2 - 2016-09-21 11:49 - Pavel Potcheptsov

Same even if checkbox for thumbnails isn't set.

```
Couldn't find template for digesting: attachments/download
Couldn't find template for digesting: attachments/download
```

Environment:

```
Redmine version      3.3.0.stable.15842
Ruby version         1.9.3-p327 (2012-11-10) [i686-linux]
Rails version        4.2.7.1
Environment          production
Database adapter     Mysql2
```

#3 - 2016-09-26 11:38 - Karel Pičman

I'm facing the same problem. Any ideas?

#4 - 2016-12-02 18:34 - Thomas Löber

You could set `AttachmentsController.etag_with_template_digest = false`.

#5 - 2016-12-05 10:21 - Olivier Houdas

- *File redmine#20277.patch added*

Thank you for the hint to the Rails part involved.
Then, maybe simply adding the `:template => false` to the two `stale?()` calls would be the most appropriate.

Note: the attached patch is based on the code of Redmine 3.3.1

#6 - 2016-12-05 12:26 - Karel Pičman

The patch works well. Thank you. Hopefully it will be applied to the Redmine's source code too.

#7 - 2016-12-06 10:37 - Pavel Potcheptsov

Thanks.

#8 - 2019-12-11 04:40 - Go MAEDA

- *Status changed from New to Resolved*

The error still can be seen in the latest trunk (4.0.5.devel.19347).

#9 - 2019-12-11 04:40 - Go MAEDA

- *Status changed from Resolved to Confirmed*

#10 - 2019-12-11 08:43 - Go MAEDA

- *File 20277-v2.patch added*
- *Target version set to 3.4.13*

LGTM. Setting the target version to 3.4.13.

The attached is an updated patch that can be applied to the latest trunk.

#11 - 2019-12-12 15:57 - Go MAEDA

- *Subject changed from Errors in Redmine log when displaying an issue with attachments to "Couldn't find template for digesting" error in the log when sending a thumbnail or an attachment*
- *Status changed from Confirmed to Closed*
- *Assignee set to Go MAEDA*
- *Resolution set to Fixed*

Committed the patch. Thank you all for your contribution.

Files

redmine#20277.patch	1.37 KB	2016-12-05	Olivier Houdas
20277-v2.patch	1.04 KB	2019-12-11	Go MAEDA