

## Redmine - Defect #20564

### Issue status field is blank, and can't be edited in "Issue update" form

2015-08-19 10:12 - Leonid Titov

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.6.6
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>When I try to update or file new issue using the we, the "Status" field is empty and can't be edited. Please refer to attached screenshot. At the same time I can successfully edit issue status via issue list (any report, for instance - "My issues"). I have found this issue after upgrade from 2.3 to 2.6.6.stable.14512 Here are details about my Redmine installation:</p> <p>Redmine 2.6.6.stable.14512 Default administrator account changed    True Attachments directory writable    True Plugin assets directory writable (./public/plugin_assets)    True RMagick available (optional)    True ImageMagick convert available (optional)    True</p> <p>Environment: Redmine version    2.6.6.stable.14512 Ruby version    2.0.0-p643 (2015-02-25) [x86_64-linux] Rails version    3.2.22 Environment    production Database adapter    Mysql2</p> <p>SCM: Subversion    1.8.8 Git    1.9.1</p> <p>Filesystem</p> <p>Redmine plugins: mail_references    0.0.1 openid_fix    0.1.0 redmine_change_issue_author    0.0.1 redmine_omniauth_google    0.0.1 redmine_tagging    0.1.2</p> <p>Here are fragment from my production.log after trying to update issue using "Update issue web-form":</p> <p>2015-08-19 11:11:54 +0300 (14949) Started PUT "/projects/import/issues/update_form.js?id=3561" for fdfs at 2015-08-19 11:11:54 +0300 2015-08-19 11:11:54 +0300 (14949) Processing by IssuesController#update_form as JS 2015-08-19 11:11:54 +0300 (14949) Parameters: {"utf8"=&gt;"", "authenticity_token"=&gt;"dfsf", "issue"=&gt;{"is_private"=&gt;"0", "project_id"=&gt;"42", "tracker_id"=&gt;"1", "subject"=&gt;"fdsf", "description"=&gt;"fsdfs", "author_id"=&gt;"3", "status_id"=&gt;"2", "priority_id"=&gt;"4", "assigned_to_id"=&gt;"", "parent_issue_id"=&gt;"", "start_date"=&gt;"", "due_date"=&gt;"", "estimated_hours"=&gt;"", "done_ratio"=&gt;"0", "custom_field_values"=&gt;{"1"=&gt;"", "2"=&gt;"", "3"=&gt;"", "tags"=&gt;"", "notes"=&gt;"", "private_notes"=&gt;"0", "lock_version"=&gt;"1"}, "time_entry"=&gt;{"hours"=&gt;"", "activity_id"=&gt;"", "comments"=&gt;"", "last_journal_id"=&gt;"6010", "id"=&gt;"3561", "project_id"=&gt;"import"} 2015-08-19 11:11:54 +0300 (14949) Settings cache cleared. 2015-08-19 11:11:54 +0300 (14949) Current user: leon_ti (id=3) 2015-08-19 11:11:54 +0300 (14949) Rendered issues/_form_custom_fields.html.erb (1.5ms) 2015-08-19 11:11:54 +0300 (14949) Rendered issues/_attributes.html.erb (69.7ms) 2015-08-19 11:11:54 +0300 (14949) Rendered plugins/redmine_change_issue_author/app/views/issues/_attributes.html.erb (78.9ms) 2015-08-19 11:11:54 +0300 (14949) Rendered plugins/redmine_tagging/app/views/tagging/_issue_tagcloud.erb (25.0ms) 2015-08-19 11:11:54 +0300 (14949) Rendered issues/_form.html.erb (124.3ms) 2015-08-19 11:11:54 +0300 (14949) Rendered issues/update_form.js.erb (128.8ms) 2015-08-19 11:11:54 +0300 (14949) Completed 200 OK in 214.9ms (Views: 130.4ms   ActiveRecord: 15.4ms)</p>			

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### History

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**#1 - 2015-08-19 11:28 - Leonid Titov**

- *Status changed from New to Resolved*

I've found it was a kind of plugin incommatibility issue.  
I should upgrade my plugins together with Redmine.

**#2 - 2015-09-09 12:53 - Toshi MARUYAMA**

- *Status changed from Resolved to Closed*

- *Resolution set to Invalid*

### Files

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empty-status-screenshot.png	6.26 KB	2015-08-19	Leonid Titov
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