

## Redmine - Defect #21011

### Watchers can not be deleted from a ticket

2015-10-17 01:05 - Thorsten H.

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.1.1
<b>Resolution:</b>	Invalid		
<b>Description</b>			
Watchers can not be deleted from a ticket if Redmine 3.1.1 on Apache (mod_fcgi)/Passenger runs; Over /usr/bin/ruby bin/rails server webrick -e production watchers can be delete from a ticket			
<b>Related issues:</b>			
Related to Redmine - Defect #14325: not possible to manage watchers after upg... <b>Closed</b>			

### History

#### #1 - 2015-10-17 01:08 - Thorsten H.

Environment:  
Redmine version 3.1.1.stable.14669  
Ruby version 2.0.0-p598 (2014-11-13) [x86\_64-linux]  
Rails version 4.2.4  
Environment production  
Database adapter MySQL2  
SCM:  
Subversion 1.7.14  
Git 1.8.3.1  
Filesystem  
Redmine plugins:  
no plugin installed

#### #2 - 2015-10-17 01:09 - Go MAEDA

What web browser do you use? Can you add watchers? Do you see any error messages?

#### #3 - 2015-10-17 01:11 - Thorsten H.

Test with Microsoft Edge, Internet Explorer 11 and Firefox 41.0.1 - no error message

#### #4 - 2015-10-17 01:18 - Thorsten H.

i can add new observers - but not delete - i am administrator/manager...

#### #5 - 2015-10-17 01:34 - Thorsten H.

Apache logfile:

```
84.181.XXX.XXX - - [17/Oct/2015:01:27:47 +0200] "DELETE /issues/2/watchers/5 HTTP/1.1" 403 221 "https://redmine.domain.tld/issues/2"
"Mozilla/5.0 (Windows NT 10.0; WOW64; Trident/7.0; MAAU; rv:11.0) like Gecko"
```

#### #6 - 2016-08-30 06:20 - Go MAEDA

- Subject changed from Observers can not be deleted from a ticket to Watchers can not be deleted from a ticket
- Description updated
- Category set to Issues
- Status changed from New to Closed
- Resolution set to Invalid

#### #7 - 2017-04-15 05:05 - Go MAEDA

- Related to Defect #14325: not possible to manage watchers after upgrade to 2.3.1 added