# Redmine - Defect #21231

# Workflow setup issues

2015-11-13 15:56 - Jonas Hellström

Status: Needs feedback Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Administration Estimated time: 0.00 hour

Target version:

Resolution: Affected version: 3.1.0

#### Description

I've been trying to expand on the default included issue statuses in Redmine, but I cannot make the workflows present the correct alternatives

What I have done is to add a "Verification" status to the Issue statuses list.

I have then tried to arrange the workflow according to how the team I'm in wants to work. However, a lot of issues started appearing with what was actually selectable depending on what status the issue was in.

If you look at the screenshots provided, I do not understand how the current Resolved status can contain the Feedback status. I may be persuaded into accepting that at least Closed would be visible no matter what status has been set, but the Feedback status, according to the workflow I've now tested with, is wrong. I have tried a lot of different arrangements to see if I could bring order to this, but unfortunately failed every time.

What I have resorted to, temporarily, is to enable any current status to select any other status. I'd rather see I could use the Workflow functionality as it was intended to use.

This is a new installation with the following information:

Environment:

• Redmine version 3.1.0.stable

Ruby version
2.0.0-p598 (2014-11-13) [x86\_64-linux]

Rails version 4.2.3
Environment production
Database adapter Mysql2

• SCM:

Subversion 1.7.14Git 1.8.3.1

Filesystem

- Redmine plugins:
  - o no plugin installed

### History

#### #1 - 2015-12-13 08:24 - Toshi MARUYAMA

- Status changed from New to Needs feedback

Did you try non admin user?

## **Files**

Screen Shot 2015-11-13 at 15.49.18.png	65.3 KB	2015-11-13	Jonas Hellström
Screen Shot 2015-11-13 at 15.50.41.png	75.8 KB	2015-11-13	Jonas Hellström

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