Redmine - Defect #21949

500 error when adding attachment to issue with name 90989623640.xls

2016-02-04 12:47 - Mark Stroeve

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Attachments		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Cant reproduce		**Affected version:**	3.2.0

Description

A cutomer uploaded a attachement with the name 90989623640.xls.
When opening the issue afterwards results in a 500 error.

I changed the name 90989623640.xls to file.xls in mysql journal_details.value and attachments.filename en attachement.disk_filename.
And also changed the filename on disk.
Result: the issue can be opened again (no 500).

```
Completed 500 Internal Server Error in 814ms (ActiveRecord: 81.0ms)

ActionView::Template::Error (90989623640 is out of range for ActiveRecord::Type::Integer with limi
t 4):
     9:
    10:     <% if journal.details.any? %>
    11:     <ul class="details">
    12:       <% details_to_strings(journal.visible_details).each do |string| %>
    13:        <li><%= string %></li>
    14:       <% end %>
    15:     </ul>
  lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'
  lib/redmine/hook.rb:61:in `each'
  lib/redmine/hook.rb:61:in `block in call_hook'
  lib/redmine/hook.rb:58:in `tap'
  lib/redmine/hook.rb:58:in `call_hook'
  lib/redmine/hook.rb:96:in `call_hook'
  app/helpers/issues_helper.rb:427:in `show_detail'
  app/helpers/issues_helper.rb:345:in `block in details_to_strings'
  app/helpers/issues_helper.rb:331:in `each'
  app/helpers/issues_helper.rb:331:in `details_to_strings'
  app/views/issues/_history.html.erb:12:in `block in _app_views_issues__history_html_erb___3453607
684228899445_69873229205320'
  app/views/issues/_history.html.erb:2:in `each'
  app/views/issues/_history.html.erb:2:in `_app_views_issues__history_html_erb___34536076842288994
45_69873229205320'
  app/controllers/issues_controller.rb:118:in `block (2 levels) in show'
  app/controllers/issues_controller.rb:115:in `show'
  lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

History

#1 - 2016-02-04 14:27 - Toshi MARUYAMA

- Status changed from New to Needs feedback

I cannot reproduce on clean Redmine.
Log says your plugin causes problem.

#2 - 2016-02-04 14:46 - Mark Stroeve

Could you please point me at which plugin/line is the problem?
I can't see any plugin specific files in the loglines

#3 - 2016-02-04 15:37 - Toshi MARUYAMA

Plugin from this line.
source:tags/3.2.0/app/helpers/issues_helper.rb#L427

#4 - 2016-02-05 11:39 - Mark Stroeve

How can i find out which plugin causes this issue?
The mentioned file seems to be a core redmine source file.

#5 - 2016-02-05 12:10 - Toshi MARUYAMA

Mark Stroeve wrote:

> How can i find out which plugin causes this issue?
> The mentioned file seems to be a core redmine source file.

https://github.com/search?q=helper_issues_show_detail_after_setting&type=Code

#6 - 2017-02-01 16:49 - Willy Lee

We just hit the same error with a file that had a disk filename of 20150203_135935.jpg where the string 20150203 was what failed to get turned into an int. Just changing the value and old_value fields in the journal_details table allowed the ticket to display again.

#7 - 2017-02-11 13:06 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed

- Resolution set to Cant reproduce

Willy Lee wrote:

> We just hit the same error with a file that had a disk filename of 20150203_135935.jpg where the string 20150203 was what failed to get turned into an int.

Cannot reproduce.