

## Redmine - Defect #22283

### error 500 when trying to open project settings

2016-03-18 08:32 - Alexander Klevtsov

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>	Invalid	<b>Affected version:</b>	2.6.10

#### Description

Hey,

I am getting the following error page when trying to open project options:

Redmine. Ошибка 500

Global\_error

undefined method `managed\_roles' for #<User:0x00000006809160>

#### Лог ошибки

```
/var/lib/gems/1.9.1/gems/activemodel-3.2.22.2/lib/active_model/attribute_methods.rb:407:in `method_missing'  
/var/lib/gems/1.9.1/gems/activerecord-3.2.22.2/lib/active_record/attribute_methods.rb:149:in `method_missing'  
/var/rails/redmine-2.6/plugins/usability/app/views/hooks/usability/_members_form.html.erb:18:in `block in _plugins_usability_app_views_hooks_usability__members_form_html_erb__2332065438236933254_54557180'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/helpers/capture_helper.rb:40:in `block in capture'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/helpers/capture_helper.rb:187:in `with_output_buffer'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/helpers/capture_helper.rb:40:in `capture'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/helpers/form_tag_helper.rb:663:in `form_tag_in_block'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/helpers/form_tag_helper.rb:70:in `form_tag'  
/var/rails/redmine-2.6/plugins/usability/app/views/hooks/usability/_members_form.html.erb:2:in `_plugins_usability_app_views_hooks_usability__members_form_html_erb__2332065438236933254_54557180'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/template.rb:145:in `block in render'  
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications.rb:125:in `instrument'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/template.rb:143:in `render'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/partial_renderer.rb:265:in `render_partial'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/partial_renderer.rb:238:in `block in render'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/abstract_renderer.rb:38:in `block in instrument'  
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications.rb:123:in `block in instrument'  
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications/instrumenter.rb:20:in `instrument'  
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications.rb:123:in `instrument'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/abstract_renderer.rb:38:in `instrument'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/partial_renderer.rb:237:in `
```

```
render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/renderer.rb:46:in `render_partial'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/renderer.rb:20:in `render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/helpers/rendering_helper.rb:24:in `render'
/var/rails/redmine/redmine-2.6/plugins/usability/app/views/hooks/usability/_html_head.html.erb:73:in `_plugins_usability_app_views_hooks_usability__html_head_html_erb____1876521015811340079_23811420'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/template.rb:145:in `block in render'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications.rb:125:in `instrument'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/template.rb:143:in `render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/partial_renderer.rb:265:in `render_partial'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/partial_renderer.rb:238:in `block in render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/abstract_renderer.rb:38:in `block in instrument'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications.rb:123:in `block in instrument'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications/instrumenter.rb:20:in `instrument'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications.rb:123:in `instrument'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/abstract_renderer.rb:38:in `instrument'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/partial_renderer.rb:237:in `render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/renderer.rb:46:in `render_partial'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/renderer.rb:20:in `render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/helpers/rendering_helper.rb:24:in `render'
/var/rails/redmine/redmine-2.6/lib/redmine/hook.rb:111:in `block in render_on'
/var/rails/redmine/redmine-2.6/lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'
/var/rails/redmine/redmine-2.6/lib/redmine/hook.rb:61:in `each'
/var/rails/redmine/redmine-2.6/lib/redmine/hook.rb:61:in `block in call_hook'
/var/rails/redmine/redmine-2.6/lib/redmine/hook.rb:58:in `tap'
/var/rails/redmine/redmine-2.6/lib/redmine/hook.rb:58:in `call_hook'
/var/rails/redmine/redmine-2.6/lib/redmine/hook.rb:158:in `call_hook'
/var/rails/redmine/redmine-2.6/app/views/layouts/base.html.erb:15:in `_app_views_layouts_base_html_erb____3988393164140735715_23803240'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/template.rb:145:in `block in render'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications.rb:125:in `instrument'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/template.rb:143:in `render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/template_renderer.rb:60:in `render_with_layout'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/template_renderer.rb:46:in `render_template'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/template_renderer.rb:18:in `render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/renderer.rb:41:in `render_template'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_view/renderer/renderer.rb:22:in `render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/abstract_controller/rendering.rb:110:in `_render_template'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/streaming.rb:225:in `render_template'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/abstract_controller/rendering.rb:103:in `render_to_body'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/renderers.rb:28:in `render_to_body'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/compatibility.rb:50:in `render_to_body'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/abstract_controller/rendering.rb:88:in `render'
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/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/rendering.rb:16:in `render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/instrumentation.rb:40:in `block (2 levels) in render'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/core_ext/benchmark.rb:5:in `block in ms'
/usr/lib/ruby/1.9.1/benchmark.rb:295:in `realtime'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/core_ext/benchmark.rb:5:in `ms'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/instrumentation.rb:40:in `block in render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/instrumentation.rb:83:in `cleanup_view_runtime'
/var/lib/gems/1.9.1/gems/activerecord-3.2.22.2/lib/active_record/railties/controller_runtime.rb:24:in `cleanup_view_runtime'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/instrumentation.rb:39:in `render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/implicit_render.rb:10:in `default_render'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/implicit_render.rb:5:in `send_action'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/abstract_controller/base.rb:167:in `process_action'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/rendering.rb:10:in `process_action'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/abstract_controller/callbacks.rb:18:in `block in process_action'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/callbacks.rb:502:in `__run__230358483741703177__process_action__3073858821155667808_callbacks'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/callbacks.rb:405:in `__run_callback'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/callbacks.rb:385:in `__run_process_action_callbacks'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/callbacks.rb:81:in `run_callbacks'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/abstract_controller/callbacks.rb:17:in `process_action'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/rescue.rb:29:in `process_action'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/instrumentation.rb:30:in `block in process_action'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications.rb:123:in `block in instrument'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications/instrumenter.rb:20:in `instrument'
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/notifications.rb:123:in `instrument'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/instrumentation.rb:29:in `process_action'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/params_wrapper.rb:207:in `process_action'
/var/lib/gems/1.9.1/gems/activerecord-3.2.22.2/lib/active_record/railties/controller_runtime.rb:18:in `process_action'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/abstract_controller/base.rb:121:in `process'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/abstract_controller/rendering.rb:45:in `process'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal.rb:203:in `dispatch'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal/rack_delegation.rb:14:in `dispatch'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_controller/metal.rb:246:in `block in action'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/routing/route_set.rb:73:in `call'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/routing/route_set.rb:73:in `dispatch'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/routing/route_set.rb:36:in `call'
/var/lib/gems/1.9.1/gems/journey-1.0.4/lib/journey/router.rb:68:in `block in call'
/var/lib/gems/1.9.1/gems/journey-1.0.4/lib/journey/router.rb:56:in `each'
/var/lib/gems/1.9.1/gems/journey-1.0.4/lib/journey/router.rb:56:in `call'
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/routing/route_set.rb:608:in `call'
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'  
/var/lib/gems/1.9.1/gems/rack-openid-1.4.2/lib/rack/openid.rb:98:in `call'  
/var/lib/gems/1.9.1/gems/request_store-1.0.5/lib/request_store/middleware.rb:9:in `call'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/best_standards_support  
.rb:17:in `call'  
/var/lib/gems/1.9.1/gems/rack-1.4.7/lib/rack/etag.rb:23:in `call'  
/var/lib/gems/1.9.1/gems/rack-1.4.7/lib/rack/conditionalget.rb:25:in `call'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/head.rb:14:in `call'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/params_parser.rb:21:in  
`call'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/flash.rb:242:in `call'  
/var/lib/gems/1.9.1/gems/rack-1.4.7/lib/rack/session/abstract/id.rb:210:in `context'  
/var/lib/gems/1.9.1/gems/rack-1.4.7/lib/rack/session/abstract/id.rb:205:in `call'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/cookies.rb:341:in `cal  
l'  
/var/lib/gems/1.9.1/gems/activerecord-3.2.22.2/lib/active_record/query_cache.rb:64:in `call'  
/var/lib/gems/1.9.1/gems/activerecord-3.2.22.2/lib/active_record/connection_adapters/abstract/conn  
ection_pool.rb:479:in `call'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/callbacks.rb:28:in `bl  
ock in call'  
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/callbacks.rb:405:in `__run__3535  
482354513671166__call__3455211726222270443__callbacks'  
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/callbacks.rb:405:in `__run_call  
back'  
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/callbacks.rb:385:in `__run_call_  
callbacks'  
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/callbacks.rb:81:in `run_callbac  
ks'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/callbacks.rb:27:in `ca  
ll'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/remote_ip.rb:31:in `ca  
ll'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/debug_exceptions.rb:16  
:in `call'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/show_exceptions.rb:56:  
in `call'  
/var/lib/gems/1.9.1/gems/railties-3.2.22.2/lib/rails/rack/logger.rb:32:in `call_app'  
/var/lib/gems/1.9.1/gems/railties-3.2.22.2/lib/rails/rack/logger.rb:16:in `block in call'  
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/tagged_logging.rb:22:in `tagged  
'  
/var/lib/gems/1.9.1/gems/railties-3.2.22.2/lib/rails/rack/logger.rb:16:in `call'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/request_id.rb:22:in `c  
all'  
/var/lib/gems/1.9.1/gems/rack-1.4.7/lib/rack/methodoverride.rb:21:in `call'  
/var/lib/gems/1.9.1/gems/rack-1.4.7/lib/rack/runtime.rb:17:in `call'  
/var/lib/gems/1.9.1/gems/activesupport-3.2.22.2/lib/active_support/cache/strategy/local_cache.rb:7  
2:in `call'  
/var/lib/gems/1.9.1/gems/rack-1.4.7/lib/rack/lock.rb:15:in `call'  
/var/lib/gems/1.9.1/gems/actionpack-3.2.22.2/lib/action_dispatch/middleware/static.rb:83:in `call'  
/var/lib/gems/1.9.1/gems/rack-cache-1.6.1/lib/rack/cache/context.rb:140:in `forward'  
/var/lib/gems/1.9.1/gems/rack-cache-1.6.1/lib/rack/cache/context.rb:249:in `fetch'  
/var/lib/gems/1.9.1/gems/rack-cache-1.6.1/lib/rack/cache/context.rb:189:in `lookup'  
/var/lib/gems/1.9.1/gems/rack-cache-1.6.1/lib/rack/cache/context.rb:66:in `call!'  
/var/lib/gems/1.9.1/gems/rack-cache-1.6.1/lib/rack/cache/context.rb:51:in `call'  
/var/lib/gems/1.9.1/gems/railties-3.2.22.2/lib/rails/engine.rb:484:in `call'  
/var/lib/gems/1.9.1/gems/railties-3.2.22.2/lib/rails/application.rb:231:in `call'  
/var/lib/gems/1.9.1/gems/railties-3.2.22.2/lib/rails/railtie/configurable.rb:30:in `method_missing  
'  
  
/usr/lib/ruby/vendor_ruby/phusion_passenger/rack/request_handler.rb:96:in `process_request'  
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_request_handler.rb:516:in `accept_and_process  
_next_request'  
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_request_handler.rb:274:in `main_loop'  
/usr/lib/ruby/vendor_ruby/phusion_passenger/rack/application_spawner.rb:206:in `start_request_hand  
ler'  
/usr/lib/ruby/vendor_ruby/phusion_passenger/rack/application_spawner.rb:171:in `block in handle_sp  
awn_application'  
/usr/lib/ruby/vendor_ruby/phusion_passenger/utils.rb:479:in `safe_fork'
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/usr/lib/ruby/vendor_ruby/phusion_passenger/rack/application_spawner.rb:166:in `handle_spawn_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:180:in `start'
/usr/lib/ruby/vendor_ruby/phusion_passenger/rack/application_spawner.rb:129:in `start'
/usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:253:in `block (2 levels) in spawn_rack_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add'
/usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:246:in `block in spawn_rack_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server_collection.rb:82:in `block in synchronize'
<internal:prelude>:10:in `synchronize'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
/usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:244:in `spawn_rack_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:137:in `spawn_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:357:in `server_main_loop'
/usr/lib/ruby/vendor_ruby/phusion_passenger/abstract_server.rb:206:in `start_synchronously'
/usr/share/phusion-passenger/helper-scripts/passenger-spawn-server:99:in `<main>'
```

## History

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### #1 - 2016-03-18 09:08 - Toshi MARUYAMA

- Status changed from New to Closed

- Resolution set to Invalid

Please contact plugin author.

### #2 - 2016-03-18 14:39 - Alexander Klevtsov

Thank you