## Redmine - Defect #22404

# Cannot create new issue if proxy has been set up

2016-04-06 05:54 - Hieu Nguyen

Status: Closed Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Estimated time: 0.00 hour

Target version:

Resolution: Invalid Affected version:

## Description

I've set up new Redmine server. And it works perfectly.

But some of my friends living in Japan cannot create new issue on my Redmine.

Log-in is OK. But when click New issue, input information and press Save, they get 500 Internal Server Error.

So I tried to set my proxy as 179.107.182.187:80 (for example), and also get same error.

**Environment:** 

Redmine version 3.2.1.stable

Ruby version 2.1.4-p265 (2014-10-27) [x86\_64-linux]

Rails version 4.2.5.2 Environment production Database adapter Mysql2

### History

### #1 - 2016-04-06 06:41 - Toshi MARUYAMA

- Status changed from New to Closed
- Resolution set to Invalid

Please use forum for question.

2025-04-25