

## Redmine - Feature #22600

### Add warning when loosing data from custom fields when bulk editing issues

2016-04-21 08:58 - Maxim Krušina

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> High	<b>Due date:</b>
<b>Assignee:</b> Jean-Philippe Lang	<b>% Done:</b> 0%
<b>Category:</b> Issues	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b> 3.4.0	
<b>Resolution:</b> Fixed	
<b>Description</b>	
<p>Hi, just lost bunch of data (maybe they are buried somewhere in DB, or at least, we have DB backup :).</p> <p>What happened:</p> <ul style="list-style-type: none"><li>- I just moved lot of issues by mass-moving them from one project to another.</li><li>- I have defined custom fields in source project. These custom fields were defined not for "all projects" but only for specific ones - in this case, (ticket) custom fields were enabled only for source project and (by my mistake) not for destination project</li><li>- I moved all issues by multiple edit feature.</li><li>- And voila, all custom fields disappeared in new (destination) project, because there were not enabled for that project</li><li>- So I enabled these custom fields also for the new (destination) projects, so now they are available, but data from these fields was lost. I didn't examined how exactly RM is behaving in this case - if values of custom fields were deleted or if they are buried somewhere in DB.</li><li>- Anyway I think that solution can be very easy - when moving issues from one project to another (or tracker, etc.), and when there are not defined all custom fields in destination project/tracker, there should be some very clear/bright warning, something like "Hey dude, you are moving tickets to project/tracker where not of all currently used custom fields are defined/available, so you loose some data!" ...and if possible, list of there custom fields.</li></ul> <p>This will warn user so he/she can fix it before loosing data, like me :)</p> <p>Or any other ideas, how to handle this situation?</p> <p>PS: I'm describing only mass-ticket-update scenario, probably the same will be valid for single ticket copy/move</p>	
<b>Related issues:</b>	
Related to Redmine - Feature # 21623: Journalize values that are cleared afte...	<b>Closed</b>
Related to Redmine - Defect # 11731: Custom fields values are lost when chang...	<b>Needs feedback</b>

#### Associated revisions

##### Revision 16224 - 2017-01-18 15:49 - Jean-Philippe Lang

Add warning when loosing data from custom fields when bulk editing issues (#22600).

##### Revision 16225 - 2017-01-18 15:52 - Jean-Philippe Lang

Adds :warning\_fields\_cleared\_on\_bulk\_edit string to locales (#22600).

#### History

##### #1 - 2016-04-24 10:20 - Go MAEDA

- Related to Feature #21623: Journalize values that are cleared after project or tracker change added

##### #2 - 2016-04-24 10:24 - Go MAEDA

- Related to Defect #11731: Custom fields values are lost when changing the project on issue update added

**#3 - 2016-05-21 05:38 - Toshi MARUYAMA**

- Description updated

**#4 - 2016-05-21 05:39 - Toshi MARUYAMA**

- Description updated

**#5 - 2016-05-21 05:40 - Toshi MARUYAMA**

- Description updated

**#6 - 2017-01-18 15:52 - Jean-Philippe Lang**

- Subject changed from *Add warning when loosing data from custom fields when moving tickets between projects* to *Add warning when loosing data from custom fields when bulk editing issues*

- Status changed from *New* to *Closed*

- Assignee set to *Jean-Philippe Lang*

- Target version set to *3.4.0*

- Resolution set to *Fixed*

Feature added in r16224 on bulk edit. I don't think it's required when editing a single issue as we clearly see the changes that are happening when changing the project or tracker of the issue, which is not the case when bulk editing.