

Redmine - Feature #22600

Add warning when loosing data from custom fields when bulk editing issues

2016-04-21 08:58 - Maxim Krušina

Status:	Closed	Start date:	
Priority:	High	Due date:	
Assignee:	Jean-Philippe Lang	% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:	3.4.0		
Resolution:	Fixed		
Description Hi, just lost bunch of data (maybe they are buried somewhere in DB, or at least, we have DB backup :). What happened: <ul style="list-style-type: none">• I just moved lot of issues by mass-moving them from one project to another.• I have defined custom fields in source project. These custom fields were defined not for "all projects" but only for specific ones - in this case, (ticket) custom fields were enabled only for source project and (by my mistake) not for destination project• I moved all issues by multiple edit feature.• And voila, all custom fields disappeared in new (destination) project, because there were not enabled for that project• So I enabled these custom fields also for the new (destination) projects, so now they are available, but data from these fields was lost. I didn't examined how exactly RM is behaving in this case - if values of custom fields were deleted or if they are buried somewhere in DB.• Anyway I think that solution can be very easy - when moving issues from one project to another (or tracker, etc.), and when there are not defined all custom fields in destination project/tracker, there should be some very clear/bright warning, something like "Hey dude, you are moving tickets to project/tracker where not of all currently used custom fields are defined/available, so you loose some data!" ...and if possible, list of there custom fields. This will warn user so he/she can fix it before loosing data, like me :) Or any other ideas, how to handle this situation? PS: I'm describing only mass-ticket-update scenario, probably the same will be valid for single ticket copy/move			
Related issues:			
Related to Redmine - Feature #21623: Journalize values that are cleared after...		Closed	
Related to Redmine - Defect #11731: Custom fields values are lost when changi...		Needs feedback	

Associated revisions

Revision 16224 - 2017-01-18 15:49 - Jean-Philippe Lang

Add warning when loosing data from custom fields when bulk editing issues (#22600).

Revision 16225 - 2017-01-18 15:52 - Jean-Philippe Lang

Adds :warning_fields_cleared_on_bulk_edit string to locales (#22600).

History

#1 - 2016-04-24 10:20 - Go MAEDA

- Related to Feature #21623: Journalize values that are cleared after project or tracker change added

#2 - 2016-04-24 10:24 - Go MAEDA

- Related to Defect #11731: Custom fields values are lost when changing the project on issue update added

#3 - 2016-05-21 05:38 - Toshi MARUYAMA

- Description updated

#4 - 2016-05-21 05:39 - Toshi MARUYAMA

- Description updated

#5 - 2016-05-21 05:40 - Toshi MARUYAMA

- Description updated

#6 - 2017-01-18 15:52 - Jean-Philippe Lang

- Subject changed from Add warning when losing data from custom fields when moving tickets between projects to Add warning when losing data from custom fields when bulk editing issues
- Status changed from New to Closed
- Assignee set to Jean-Philippe Lang
- Target version set to 3.4.0
- Resolution set to Fixed

Feature added in [r16224](#) on bulk edit. I don't think it's required when editing a single issue as we clearly see the changes that are happening when changing the project or tracker of the issue, which is not the case when bulk editing.