

Redmine - Defect #23195

search occurred 500 error

2016-06-29 12:05 - Steven Wong

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Search engine	Estimated time:	0.00 hour
Target version:		Affected version:	3.3.0
Resolution:	Invalid		

Description

A NoMethodError occurred in search#index:

```
undefined method `where' for #<Hash:0x007f0ff87135e0>;  
lib/plugins/acts_as_searchable/lib/acts_as_searchable.rb:93:in `search_result_ranks_and_ids'
```

Request:

```
- URL : http://192.168.1.41/search?utf8=%E2%9C%93&#38;q=2644 * HTTP Method: GET * IP address : 192.168.50.244 *  
Parameters : {"utf8"=>"", "q"=>"2644", "controller"=>"search", "action"=>"index"} * Timestamp : 2016-06-29 09:52:59 UTC * Server  
: jira * Rails root : /opt/redmine-3.3 * Process: 20909
```

Session:

```
- session id: "b9d71b4319a467ce7b00af4eeb082b18"  
- data: {"session_id"=>"b9d71b4319a467ce7b00af4eeb082b18",  
  "user_id"=>1,  
  "tk"=>"50f6d45314017a00af2beb18e719f073122d4baa",  
  "sudo_timestamp"=>1467193748,  
  "my_page_sort"=>"none",  
  "_csrf_token"=>"Oy6Z39B8D1SgHsaQAH/d5IA+g+I7OVTNzWD7oQvUwj4=",  
  "recent_projects"=>[2]}
```

Environment:

```
- HTTP_REFERER : http://192.168.1.41/projects * HTTP_UPGRADE_INSECURE_REQUESTS : 1 *  
HTTP_USER_AGENT : Mozilla/5.0 (Windows NT 6.1; WOW64) AppleWebKit/537.36 (KHTML, like Gecko)  
Chrome/50.0.2661.94 Safari/537.36 * HTTP_VERSION : HTTP/1.1 * ORIGINAL_FULLPATH  
: /search?utf8=%E2%9C%93&q=2644 * ORIGINAL_SCRIPT_NAME : * PATH_INFO :  
/search * QUERY_STRING : utf8=%E2%9C%93&q=2644 * REMOTE_ADDR :  
192.168.50.244 * REQUEST_METHOD : GET * REQUEST_PATH : /search *  
REQUEST_URI : /search?utf8=%E2%9C%93&q=2644 * ROUTES_41629840_SCRIPT_NAME : *  
SCRIPT_NAME : * SERVER_NAME : 192.168.1.41 * SERVER_PORT  
: 80 * SERVER_PROTOCOL : HTTP/1.1 * SERVER_SOFTWARE : thin 1.7.0 codename  
Dunder Mifflin * action_controller.instance : #<SearchController:0x007f0fce636bd8> *  
action_dispatch.backtrace_cleaner : #<Rails::BacktraceCleaner:0x00000003feb958> * action_dispatch.cookies  
: #<ActionDispatch::Cookies::CookieJar:0x007f1011362608> * action_dispatch.cookies_digest : *  
action_dispatch.cookies_serializer : * action_dispatch.encrypted_cookie_salt : encrypted cookie *  
action_dispatch.encrypted_signed_cookie_salt : signed encrypted cookie * action_dispatch.http_auth_salt : http
```

```

authentication * action_dispatch.key_generator      : #<ActiveSupport::CachingKeyGenerator:0x00000004ad4c70> *
action_dispatch.logger                            : #<ActiveSupport::Logger:0x00000004e0b4c0> * action_dispatch.parameter_filter
[:password] * action_dispatch.redirect_filter      : [] * action_dispatch.remote_ip          : 192.168.50.244 *
action_dispatch.request.content_type              : * action_dispatch.request.formats          : [#<Mime::Type:0x0000000183afd0
@synonyms=["application/xhtml+xml"], @symbol=:html, @string="text/html", @hash=-1372727287529389025>] *
action_dispatch.request.parameters                : {"utf8"=>"", "q"=>"2644", "controller"=>"search", "action"=>"index"} *
action_dispatch.request.path_parameters           : {:controller=>"search", :action=>"index"} * action_dispatch.request.query_parameters
: {"utf8"=>"", "q"=>"2644"} * action_dispatch.request.request_parameters : {} *
action_dispatch.request.unsigned_session_cookie: {"session_id"=>"b9d71b4319a467ce7b00af4eeb082b18", "user_id"=>1,
"tk"=>"50f6d45314017a00af2beb18e719f073122d4baa", "sudo_timestamp"=>1467193748, "my_page_sort"=>"none",
"csrf_token"=>"Oy6Z39B8D1SgHsaQAH/d5IA+g+I7OVTNzWD7oQvUwj4=", "recent_projects"=>[2]} * action_dispatch.request_id
: 179d5473-b9d5-4ad4-9bee-256f034e6460 * action_dispatch.routes
#<ActionDispatch::Routing::RouteSet:0x00000004f67120> * action_dispatch.secret_key_base
: 59dda17a42803617f96151518b9aeeeb94e132c6f140123f1982e1c8ae15d0103ffa854c4d8b0019 * action_dispatch.secret_token
: * action_dispatch.show_detailed_exceptions      : false * action_dispatch.show_exceptions      : true *
action_dispatch.signed_cookie_salt                : signed cookie * async.callback                : #<Method:
Thin::Connection#post_process> * async.close      : #<EventMachine::DefaultDeferrable:0x007f1008b206a0> *
rack.errors                                       : #<IO:0x000000007855a0> * rack.input            : #<StringIO:0x007f0fed1967d0> *
rack.multiprocess                                : false * rack.multithread                        : true * rack.request.cookie_hash
: {"_redmine_session"=>"Umkwd2xzQys0L0lpUFRWdTIjB056R0tyZC9HdkNJVKVYdHpwVytXQm1VR0xpQkFvcVZKbINPT2dRTXrKMTVVZERibWVZERibWIIZDF5WXgyc0pWWEZLQXZjLzBiMG5pSVErNlgrVHV2dzFXK0pzanA3cTA0ZkttU1RRdk5JS2s0N1pYMC9FVzICSFR0YVWV3OVhBWV3OVhBWVQvZmFaQjRMUS9mZWFiNjdRZDNIUGxQZ3YwT1BWakp0cUhhTHI5RmVQaUVTSTNzB2lnczROUk1vMDJwMkllaTk4Y2J5SWZaQjVZNmpud3hrRTY5SG5aUmJVSHE0SFpGWWJQWjVodVRvcGJWRy9HdW9Hb1Y4WVRjQWpELysvYVI4RGdnK1E3MDhnTDVaeVZTMmlvN3BvbnJ4V05Qak1oeWMrdHdVS2RpVDRFZiU2Qi96S3JOSHpkTkN5MlpSZXUwdFRjN1JjeHhRTGhqdXdKUUY0ZW50MytQbmtNR3Nha3lDd0g3VCthb04yWGcvMi8rRDEzLS04ZmVhcmJPQW9VKys2RGkrdThJeHZ3PT0%3D--b7bf55dfb07971c473acdb060ec6b041e1380a6b"} * rack.request.cookie_string
: _redmine_session=Umkwd2xzQys0L0lpUFRWdTIjB056R0tyZC9HdkNJVKVYdHpwVytXQm1VR0xpQkFvcVZKbINPT2dRTXrKMTVVZERibWVZERibWIIZDF5WXgyc0pWWEZLQXZjLzBiMG5pSVErNlgrVHV2dzFXK0pzanA3cTA0ZkttU1RRdk5JS2s0N1pYMC9FVzICSFR0YVWV3OVhBWV3OVhBWVQvZmFaQjRMUS9mZWFiNjdRZDNIUGxQZ3YwT1BWakp0cUhhTHI5RmVQaUVTSTNzB2lnczROUk1vMDJwMkllaTk4Y2J5SWZaQjVZNmpud3hrRTY5SG5aUmJVSHE0SFpGWWJQWjVodVRvcGJWRy9HdW9Hb1Y4WVRjQWpELysvYVI4RGdnK1E3MDhnTDVaeVZTMmlvN3BvbnJ4V05Qak1oeWMrdHdVS2RpVDRFZiU2Qi96S3JOSHpkTkN5MlpSZXUwdFRjN1JjeHhRTGhqdXdKUUY0ZW50MytQbmtNR3Nha3lDd0g3VCthb04yWGcvMi8rRDEzLS04ZmVhcmJPQW9VKys2RGkrdThJeHZ3PT0%3D--b7bf55dfb07971c473acdb060ec6b041e1380a6b * rack.request.cookie_string
: {"utf8"=>"", "q"=>"2644"} * rack.request.query_string
: utf8=%E2%9C%93&q=2644 * rack.run_once          : false * rack.session
: #<ActionDispatch::Request::Session:0x007f1018ba4788> * rack.session.options
: #<ActionDispatch::Request::Session::Options:0x007f1018ba4648> * rack.url_scheme
: http * rack.version
: [1, 0]

- GATEWAY_INTERFACE      : CGI/1.2
- HTTP_ACCEPT             : text/html,application/xhtml+xml,application/xml;q=0.9,image/webp,*/*;q=0.8
- HTTP_ACCEPT_ENCODING   : gzip, deflate, sdch
- HTTP_ACCEPT_LANGUAGE   : zh-CN,zh;q=0.8,en-US;q=0.6,en;q=0.4
- HTTP_CONNECTION        : keep-alive
- HTTP_COOKIE             :

_redmine_session=Umkwd2xzQys0L0lpUFRWdTIjB056R0tyZC9HdkNJVKVYdHpwVytXQm1VR0xpQkFvcVZKbINPT2dRTXrKMTVVZERibWVZERibWIIZDF5WXgyc0pWWEZLQXZjLzBiMG5pSVErNlgrVHV2dzFXK0pzanA3cTA0ZkttU1RRdk5JS2s0N1pYMC9FVzICSFR0YVWV3OVhBWV3OVhBWVQvZmFaQjRMUS9mZWFiNjdRZDNIUGxQZ3YwT1BWakp0cUhhTHI5RmVQaUVTSTNzB2lnczROUk1vMDJwMkllaTk4Y2J5SWZaQjVZNmpud3hrRTY5SG5aUmJVSHE0SFpGWWJQWjVodVRvcGJWRy9HdW9Hb1Y4WVRjQWpELysvYVI4RGdnK1E3MDhnTDVaeVZTMmlvN3BvbnJ4V05Qak1oeWMrdHdVS2RpVDRFZiU2Qi96S3JOSHpkTkN5MlpSZXUwdFRjN1JjeHhRTGhqdXdKUUY0ZW50MytQbmtNR3Nha3lDd0g3VCthb04yWGcvMi8rRDEzLS04ZmVhcmJPQW9VKys2RGkrdThJeHZ3PT0%3D--b7bf55dfb07971c473acdb060ec6b041e1380a6b

- HTTP_HOST              : 192.168.1.41

```

Backtrace:

```
lib/plugins/acts_as_searchable/lib/acts_as_searchable.rb:93:in `search_result_ranks_and_ids'  
lib/redmine/search.rb:127:in `block in load_result_ids'  
lib/redmine/search.rb:125:in `each'  
lib/redmine/search.rb:125:in `load_result_ids'  
lib/redmine/search.rb:115:in `block in load_result_ids_from_cache'  
lib/redmine/search.rb:114:in `load_result_ids_from_cache'  
lib/redmine/search.rb:99:in `result_ids'  
lib/redmine/search.rb:70:in `result_count'  
app/controllers/search_controller.rb:75:in `index'  
lib/redmine/sudo_mode.rb:63:in `sudo_mode'
```

History

#1 - 2016-06-29 15:15 - Toshi MARUYAMA

- Status changed from New to Needs feedback

Please see [\[\[submissions\]\]](#).

#2 - 2016-08-02 10:12 - Steven Wong

Environment:

Redmine version	3.3.0.stable.15732
Ruby version	2.2.4-p230 (2015-12-16) [x86_64-linux]
Rails version	4.2.6
Environment	production
Database adapter	Mysql2

#3 - 2016-08-02 10:30 - Toshi MARUYAMA

What plugins do you use?

#4 - 2016-08-02 11:37 - Steven Wong

Redmine plugins:

accept	0.0.2
advanced_roadmap	0.10.1
clipboard_image_paste	1.10
easy_wbs	2016-0.0
event_notifications	3.2.1
exception_notification	0.0.1
ez_assignee_founder	0.0.1
issue_charts	1.1.0
issue_table_macro	0.0.1
narrowdown	0.0.1
progressive_projects_list	3.0.1
quick_edit	0.0.9

redmine__select2 1.0.5
redmine_activity_report 1.2.6
redmine_assign_grouping 0.0.1
redmine_assignee_selector 0.0.1
redmine_banner 0.1.2
redmine_base_deface 0.0.1
redmine_base_select2 4.0.0
redmine_ckeditor 1.1.3
redmine_close_button 0.0.8
redmine_custom_reports 0.1.5
redmine_custom_values_projects 0.0.1
redmine_custom_workflows 0.1.6
redmine_dashboard 2.7.1
redmine_didyoumean 1.2.0
redmine_email_images 0.1.1
redmine_filter_assignable 0.0.1
redmine_graphs 0.1.0
redmine_helpdesk 0.0.15
redmine_highlightjs 1.0.3
redmine_html_diff 1.0.1
redmine_importer 1.2.2
redmine_information 1.0.2
redmine_introductions 0.1
redmine_issue_checklist 2.0.8
redmine_issue_evm 3.5.7
redmine_issue_favicon 0.0.1
redmine_issue_history_filter 0.0.1
redmine_issue_sla 1.0.0
redmine_issue_status_colors 0.0.1
redmine_issue_templates 0.1.2
redmine_issues_macros 0.0.1
redmine_issues_tree 0.0.7
redmine_knowledgebase 3.2.0
redmine_landing_page 1.0.0
redmine_lightbox2 0.2.5
redmine_local_avatars 0.2.0
redmine_login_attempts_limit 0.1.0
redmine_login_audit 0.3.0
redmine_logs 0.1.0
redmine_meeting 1.1.0
redmine_mentions 0.0.1
redmine_menu_links 1.0.2
redmine_message_issues 0.1.0
redmine_monitoring_controlling 0.1.1
redmine_my_page_queries 2.1.6
redmine_non_member_watcher 1.0.0
redmine_pivot_table 0.0.4
redmine_presentation 0.2
redmine_reminders 0.0.2
redmine_revision_diff 0.1.1
redmine_select2_inputs 0.0.1
redmine_show_issue_assignee_avatar 0.0.1
redmine_smile_togglesidebar 1.0.4

redmine_stats	0.0.3
redmine_status_history	1.0.0
redmine_tags	3.1.1
redmine_testlinklink	1.0.0
redmine_theme_changer	0.2.0
redmine_touch	0.0.3
redmine_user_import	0.1.0
redmine_version_email	3.0.0
redmine_vividtone_my_page_blocks	20150614
redmine_watcher_groups	0.0.1
redmine_wiki_books	0.0.5
redmine_wiki_issue_details	0.1.0
redmine_wiki_lists	0.0.6
redmine_wiki_notes	0.0.2
redmine_wiki_templates	0.2.0
redmine_work_time	0.3.2
redmine_workflow_enhancements	0.5.0
redmine_workflow_hidden_fields	0.3.0
redmine_xls_export	0.2.1.t9
release_logs	1.0.0
simple_author_change	0.1.2
spectator	0.0.2
view_customize	1.1.4
weekly	0.0.1
wiki_issue_fields	0.4.7

#5 - 2016-08-02 15:14 - Jake Kemme

This error is caused by the knowledge base plugin. This is not a core redmine issue.

Please see: [Search Not Working Issue 330](#)

Reference:

#23449 NoMethodError (undefined method `where' for
#23469 Knowledgebase plugin causes error in RM 3.2 Global Search
#23494 cannot search with keywords?

#6 - 2016-08-18 17:11 - Toshi MARUYAMA

- Status changed from Needs feedback to Closed
- Resolution set to Invalid