Redmine - Feature #23349

Force comment on status change

2016-07-15 15:20 - JW Fuchs

Status:	New	**Start date:**		
Priority:	Normal	**Due date:**		
Assignee:		**% Done:**	0%	
Category:	Issues workflow	**Estimated time:**	0.00 hour	
Target version:				
Resolution:				

Description
When an issue or feature request has its status changed, especially to status "rejected", comments are very helpful but are often omitted. Could it be implemented, so that a status change requires the comment field to be filled?

Related issues:		
Related to Redmine - Feature #12236: Option to make Comment field required	**Closed**	
Related to Redmine - Feature #5553: Force closing message	**New**	**2010-05-19**

History

#1 - 2016-07-18 09:03 - Go MAEDA

- Related to Feature #12236: Option to make Comment field required added

#2 - 2016-07-18 21:39 - Jake Kemme

We use the custom workflow plugin to accomplish this, which lets you add simple scripts that execute before or after save to add custom behavior such as this.

Plugins Directory » Custom Workflows

#3 - 2016-07-19 10:51 - JW Fuchs

Thanks for the hint. I will take at a look at the plugin.

#4 - 2017-01-16 02:01 - Go MAEDA

- Related to Feature #5553: Force closing message added

#5 - 2023-03-02 09:05 - sosogh sosogh

Jake Kemme wrote:

> We use the custom workflow plugin to accomplish this, which lets you add simple scripts that execute before or after save to add custom behavior such as this.
>
> Plugins Directory » Custom Workflows

If using custom workflow plugin , one can use this code in "before_save"

```
if @issue.status_id_changed?
  unless @issue.current_journal.nil? #check if the issue has a journal
    if @issue.current_journal.notes.empty? #test if notes has content
      errors.add :base, 'Cannot resolve issue without comment.'
    end
  end
end
```

https://github.com/anteo/redmine_custom_workflows/issues/57#issuecomment-233430599