Redmine - Defect #23414

Datepickers don't show in Firefox

2016-07-24 07:29 - Andrew Deviatikh

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	UI	**Estimated time:**	0.00 hour
Target version:			
Resolution:	Cant reproduce	**Affected version:**	3.3.0

Description
Hi. Redmine version 3.3.0.stable Ruby version   2.2.2-p95 (2015-04-13) [x86_64-linux] Rails version   4.2.6 Firefox version 47.0.1. All datepickers (in Issues especially) don't show (see screenshot in attachments). In Chrome, IE all is right. What should i do to fix this problem?

Related issues:		
Related to Redmine - Defect #23224: Datepicker doesn't obey the user's settin...		**New**

History

#1 - 2016-07-24 16:55 - Toshi MARUYAMA

- Category changed from Calendar to UI

- Status changed from New to Needs feedback

- Priority changed from Urgent to Normal

I cannot reproduce on vanilla Redmine 3.3.0.

#2 - 2016-08-15 08:36 - Evgeny Lyutikov

- File datepicker.png added

Same problem in Chrome 52

Environment:
Redmine version   3.3.0.stable
Ruby version   2.0.0-p598 (2014-11-13) [x86_64-linux]
Rails version   4.2.6
Environment   production
Database adapter   PostgreSQL

Google Chrome 52.0.2743.82 (64-bit)

#3 - 2016-08-31 13:51 - Fabrice ROBIN

Same problem in Chrome Version 52.0.2743.116 (64-bit)

```
Redmine version                3.3.0.stable.15748
  Ruby version                 2.3.0-p0 (2015-12-25) [x86_64-linux]
  Rails version                4.2.7.1
  Environment                  production
  Database adapter             Mysql2
```

Ok on Firefox 48

#4 - 2016-08-31 14:38 - Andreas Amann

with redmine 3.3.0 stable and FF 48 on Linux and windows, it doesn't work. Also with IE 11 it doesn't work.

for better understanding: the date picker at the issues are not displayed, the date picker at log time works fine

```
Redmine version          3.3.0.stable
Ruby version             2.3.1-p112 (2016-04-26) [x86_64-linux-gnu]
Rails version            4.2.6
Environment              production
Database adapter         Mysql2
```

#5 - 2016-09-22 14:55 - Toshi MARUYAMA

- Related to Defect #23224: Datepicker doesn't obey the user's settings format added

#6 - 2016-09-22 15:29 - Pavel Potcheptsov

Clear cache and cookies. Then it start to work but probably by using native browser's date picker.

#7 - 2024-03-11 21:34 - Holger Just

- Status changed from Needs feedback to Closed

- Resolution set to Cant reproduce

This appeared to be a caching and/or browser issue with their respective native date picker controls. I can't reproduce this issue with neither Chrome, nor Firefox, nor Safari.

Files

datepickers.png	1.16 KB	2016-07-24	Andrew Deviatikh
datepicker.png	110 KB	2016-08-15	Evgeny Lyutikov

```
Redmine version          3.3.0.stable
Ruby version             2.3.1-p112 (2016-04-26) [x86_64-linux-gnu]
Rails version            4.2.6
Environment              production
Database adapter         Mysql2
```