Redmine - Defect #24020

Importing csv fails when using data containing bullet character, No error message in the UI, no reason is presented for the crash

2016-10-08 13:35 - Adrian Moisa

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:			
Resolution:	Cant reproduce	Affected version:	3.3.0

Description

All you have to do to reproduce this bug is to import the following csv file. In the import form, just match Subject with Subject column and chose Tracker -> Feature.

```
"Subject", "Start_Date"
"Test1 test", "9/7/2016"
"Test2 • test", "9/7/2016"
```

The only clue available to what did fail is the following console message, which is not to much to get going:

POST http://localhost:3000/imports/36ed0f56e6db80daaaf6dfec4042eb93/run.js 500 (Internal Server Er ror)

I had to trim down my csv file until I managed to exclude the error, and it looks like the bullet character is the cullprit. Maybe other UTF characters have the same issues, I didn't test.

History

#1 - 2016-10-08 13:36 - Adrian Moisa

Also no, logs are printed when this bug happens.

#2 - 2016-10-08 19:44 - Jean-Philippe Lang

- File Image1.png added
- Status changed from New to Needs feedback

Works for me, please read SubmittingBugs and provide what you have in your application log.

Import issues

2 items have been imported:

- Feature #17680: Test1 test
- Feature #17681: Test2 test

View all issues

#3 - 2024-08-30 11:19 - Go MAEDA

- Status changed from Needs feedback to Closed
- Resolution set to Cant reproduce

Files

Image1.png 3.25 KB 2016-10-08 Jean-Philippe Lang

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